Guidelines For: OR-1 Order Confirmation Timeliness

C2C Guideline:

Definition:	Resale & UNE: Order Confirmation Response Time: The amount of elapsed time (in hours and minutes {as a percentage of an hour}) between receipt of a valid Local Service Request ("LSR") (EDI, Web GUI or fax date and time stamp), or, for the IOF portion of an EEL order, a valid Access Service Request ("ASR"), and distribution of a service order confirmation. A migration of less than 6 lines, where the lines are part of an account that includes 6 or more lines that must be rearranged, will be treated as an order for 6 or more lines. Average Confirmation Response Time: The mean of all confirmation response times associated with a product group. Percent of Orders Confirmed On Time: The percentage of orders confirmed within the time frames specified in the Performance Standards. Note: Edit Rejects - Orders failing "Basic front-end edits" (footnote 4) are not placed on Completed PON Master File. Interconnection Trunks: Order Confirmation Response Time: The amount of elapsed time (in business days) between receipt of a valid Access Service Request ("ASR") (received date restarted for each supplement) and distribution of a firm order confirmation. Measures service orders completed between the measured dates. Average Confirmation Response Time: The mean of all confirmation response times. Percent of Orders Confirmed On Time: The percentage of orders confirmed within the time frames specified in the Performance Standards. Inbound (BA to CLEC) Augment Trunks: For CLECs e-mailing a Trunk Group Service Request ("TGSR"), BA will respond with an ASR, or provide a negative response requesting additional data if it believes traffic does not support the request. For orders for inbound trunks that are for a new trunk group, are in excess of 192 trunks or that require T-3 construction, performance will be captured in the > 192 category.
Performance Standard:	Metrics OR-1-01, 03, 05, 07, 09 and 11: No standard. Resale: Electronically Submitted Orders: POTS/Pre-Qualified Complex (combined data): Flow -Through Orders: 2 Hours Orders with < 6 Lines: 24 Hours Orders with >= 6 Lines: 72 Hours, Complex (2 Wire Digital Services 2 Wire DSL Services) (footnote 6) (requiring loop qualification): Orders with < 6 Lines: 72 Hours Orders with 6 >= Lines: 72 Hours Special Services: Orders with < 6 Lines: 48 Hours Orders with >= 6 lines: 72 Hours (footnote 7) Faxed/Mailed Orders: Add 24 Hours to intervals above. UNE: Electronically submitted Orders: POTS/Pre-Qualified Complex (combined data): Flow -Through Orders: 2 Hours Orders with < 6 Lines: 24 Hours Orders with >= 6 Lines: 72 Hours Complex (2 Wire Digital Services 2 Wire xDSL Services) (requiring loop qualification): Orders with < 6 Lines: 72 Hours Orders with >= 6 Lines: 72 Hours Special Services: Orders with < 6 Lines: 48 Hours Orders with >= 6 Lines: 72 Hours (footnote 8) Faxed/Mailed Orders: Add 24 Hours to intervals above. Interconnection Trunks: Electronically Submitted Orders: CLEC to BA Interconnection Trunks: >= 192 Forecasted Trunks: 10 Business Days Design Layout Record (CLEC to BA Interconnection Trunks) <= 192 Forecasted Trunks: 11 Business Days Faxed/Mailed Orders: Add 24 Hours to intervals above Inbound (BA to CLEC) Augment Trunks: >= 192 Trunks: 10 Business Days > 192 Trunks: Negotiated Process
Exclusions:	Resale & UNE: BA Test Orders (footnote 5) Resent confirmations that are resent for reasons other than BA error. (Errors do not include, inter alia, changes in due date and customer availability.) Weekend and Holiday Hours (Other than Flow-Through) - Weekend Hours are from 6:00 PM Friday to 8:00 AM Monday. Holiday Hours are from 6:00 PM of the business day preceding the holiday to 8:00 AM of the first business day following the holiday. These hours are excluded from the elapsed time when calculating the response times for non-Flow-Through requests. For Flow-Through orders, Service Order Processor ("SOP") scheduled down-time: 10 PM to 6 AM, each day.
Report Dimensions:	CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific
Geography:	State

Faxed/Mailed Orders: Add 24 hours to intervals above.

4 Basic front-end edits - see Glossary.

5 BA Test Orders - see Glossary.

6 Because 2 Wire xDSL Services have only been recently introduced and are rapidly changing, revisions to the 2 Wire xDSL Services measurements contained in these Guideline be needed at a relatively early date. At such time as any party believes that such revisions are necessary, that party may submit them to the Board for its consideration.

RESALE (Ordering)

Report Labels:	OR-1-01-2320	POTS & Pre-qualified Complex	No Standard

Guidelines: | OR-1 - Order Confirmation Timeliness |

| Av. Local Service Request Confirmation -LSRC- -Flow-Through |

Result: (Numerator / Denominator)

Denominator:	Numerator:
Total number of flow through LSRs confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all LSRs that flow through to service order processor without manual intervention (no typing into SOP) for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **sum(Confirm-Response Time)** WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-1-01-3140	POTS Platform		No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Av. Local Service Request Confirmation -LSRC -Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of flow through LSRs confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all LSRs that flow through to service order processor without manual intervention (no typing into SOP) for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

---

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **sum(Confirm-Response Time)** WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-01-3331	POTS Loop/Pre-Qualified Complex/LNP	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Av. Local Service Request Confirmation - LSRC - Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of flow through LSRs confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all LSRs that flow through to service order processor without manual intervention (no typing into SOP) for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 1
  AND   Svc Ord Classification = 0
  AND   Special Exclusion Indicator <> R or Z
 AND   Order Type = 2
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
	SELECT
	 sum(Confirm-Response Time)
	 WHERE Flowthrough Candidate Indicator = 1
	  AND Svc Ord Classification = 0
	  AND Special Exclusion Indicator <> R or Z
	 AND Order Type = 2
	 AND State Code = NJ
	 AND Confirmation Date 1 <= enddate
	 AND Confirmation Date 1 >= startdate
	 AND On Time Confirm = Y

RESALE (Ordering)

Report Labels:	OR-1-02-2320	POTS & Pre-qualified Complex	95% within 2 hours

Guidelines: OR-1 - Order Confirmation Timeliness

% On Time LSRC - Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of flow through LSRs confirmed for specified product	Number of electronic LSRCs sent where confirmation date and time less submission date and time is less than 2 hours for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **count(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-02-3140	POTS Platform		95% within 2 hours
Guidelines:	OR-1 - Order Confirmation Timeliness			
	% On Time LSRC - Flow-Through			

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of flow through LSRs confirmed for specified product	Number of electronic LSRCs sent where confirmation date and time less submission date and time is less than 2 hours for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT count(*) WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-02-3331	POTS Loop/Pre-Qualified Complex/LNP	95% within 2 hours
Guidelines:	OR-1 - Order Confirmation Timeliness		
	% On Time LSRC - Flow-Through		

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of flow through LSRs confirmed for specified product	Number of electronic LSRCs sent where confirmation date and time less submission date and time is less than 2 hours for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 2 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 2 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

RESALE (Ordering)

Report Labels:	OR-1-03-2214	Special Services		No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time < 6 Lines - Non DS0, DS1, DS3 - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

7   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-03-2320	POTS & Pre-qualified Complex		No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 3
  AND   Svc Ord Classification = 0
  AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 1
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
	SELECT
	 SUM(confirm-response-time)
	 WHERE Flowthrough Candidate Indicator = 3
	  AND Svc Ord Classification = 0
	  AND Special Exclusion Indicator <> R or Z or B
	 AND Order Type = 1
	 AND State Code = NJ
	 AND Confirmation Date 1 <= enddate
	 AND Confirmation Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-1-03-2341	Complex Services - 2 Wire Digital	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	Average LSRC Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-1-03-2342	Complex Services - 2 Wire xDSL	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	Average LSRC Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State Code = NJ AND Order Type = 1 AND Special Exclusion Indicator <> R or Z or B AND Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 4 or 5 AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE State Code = NJ AND Order Type = 1 AND Special Exclusion Indicator <> R or Z or B AND Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 4 or 5 AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

6 Because 2 Wire xDSL Services have only been recently introduced and are rapidly changing, revisions to the 2 Wire xDSL Services measurements contained in these Guidelines may be needed at a relatively early date. At such time as any party believes that such revisions are necessary, that party may submit them to the Board for its consideration.

UNE (Ordering)

Report Labels:	OR-1-03-3140	POTS Platform	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 3
  AND   Svc Ord Classification = 0
  AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 3
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
	SELECT
	 SUM(confirm-response-time)
	 WHERE Flowthrough Candidate Indicator = 3
	  AND Svc Ord Classification = 0
	  AND Special Exclusion Indicator <> R or Z or B
	 AND Order Type = 3
	 AND State Code = NJ
	 AND Confirmation Date 1 <= enddate
	 AND Confirmation Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-1-03-3214	Special Services	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time < 6 Lines - Non DS0, DS1, DS3 - Electronic - No Flow-Through

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	Numerator:
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines electronically submitted, by product group.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE < 6 AND ORDER_TYPE = OTH AND ACTIVITY_TYPE = F	**SELECT** **SUM(activity_interval)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE < 6 AND ORDER_TYPE = OTH AND ACTIVITY_TYPE = F

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

---

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-03-3331	POTS Loop/Pre-Qualified Complex/LNP	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 3
  AND   Svc Ord Classification = 0
  AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 2
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
	SELECT
	 SUM(confirm-response-time)
	 WHERE Flowthrough Candidate Indicator = 3
	  AND Svc Ord Classification = 0
	  AND Special Exclusion Indicator <> R or Z or B
	 AND Order Type = 2
	 AND State Code = NJ
	 AND Confirmation Date 1 <= enddate
	 AND Confirmation Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-1-03-3341	Complex Services - 2 Wire Digital	No Standard

Guidelines: | OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification |

| Average LSRC Time < 6 Lines - Electronic - No Flow-Through |

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

   For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-1-03-3342	Complex Services - 2 Wire xDSL	No Standard

Guidelines: OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification

Average LSRC Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 3
  AND   Svc Ord Classification = 4 or 5
  AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 2 or 3
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
	SELECT
	 SUM(confirm-response-time)
	 WHERE Flowthrough Candidate Indicator = 3
	  AND Svc Ord Classification = 4 or 5
	  AND Special Exclusion Indicator <> R or Z or B
	 AND Order Type = 2 or 3
	 AND State Code = NJ
	 AND Confirmation Date 1 <= enddate
	 AND Confirmation Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-1-04-2214	Special Services	95% within 48 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC < 6 Lines - Non DS0, DS1, DS3 - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Number of electronic LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

7   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-04-2320	POTS & Pre-qualified Complex	95% within 24 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Number of electronic LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

RESALE (Ordering)

Report Labels:	OR-1-04-2341	Complex Services - 2 Wire Digital	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	% On Time LSRC < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Number of electronic LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

RESALE (Ordering)

| Report Labels: | OR-1-04-2342 | Complex Services - 2 Wire xDSL | 95% within 72 hours |

| Guidelines: | OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification |
| | % On Time LSRC < 6 Lines - Electronic - No Flow-Through |

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Number of electronic LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Confirmation Date 1 <= enddate AND State Code = NJ AND Order Type = 1 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 3 AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Confirmation Date 1 <= enddate AND State Code = NJ AND Order Type = 1 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 3 AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

6   Because 2 Wire xDSL Services have only been recently introduced and are rapidly changing, revisions to the 2 Wire xDSL Services measurements contained in these Guidelines may be needed at a relatively early date. At such time as any party believes that such revisions are necessary, that party may submit them to the Board for its consideration.

UNE (Ordering)

Report Labels:	OR-1-04-3140	POTS Platform	95% within 24 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Number of electronic LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-04-3214	Special Services	95% within 48 hours
Guidelines:	OR-1 - Order Confirmation Timeliness	
	% On Time LSRC < 6 Lines - Non DS0, DS1, DS3 - Electronic - No Flow-Through	

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Number of electronic LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE < 6 AND ORDER_TYPE = OTH AND ACTIVITY_TYPE = F	**SELECT** **SUM(activity_interval)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE < 6 AND ORDER_TYPE = OTH AND ACTIVITY_TYPE = F AND ACTIVITY_INTERVAL <= 48*60

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

---

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-04-3331	POTS Loop/Pre-Qualified Complex/LNP	95% within 24 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Number of electronic LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-04-3341 Complex Services - 2 Wire Digital	95% within 72 hours
Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification	
	% On Time LSRC < 6 Lines - Electronic - No Flow -Through	

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Number of electronic LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

           For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-04-3342	Complex Services - 2 Wire xDSL	95% within 72 hours

Guidelines: OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification

% On Time LSRC < 6 Lines - Electronic - No Flow -Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for less than 6 lines confirmed for specified product.	Number of electronic LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Confirmation Date 1 >= startdate AND Confirmation Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 3	**SELECT** **COUNT(*)** WHERE Confirmation Date 1 >= startdate AND Confirmation Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 3 AND On Time Confirm = Y

RESALE (Ordering)

Report Labels:	OR-1-05-2210	Special Services		No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time >= 6 Lines -DS0 - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

---

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 6 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 6 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

---

7   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-05-2211	Special Services		No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time >= 6 Lines -DS1 - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

7   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

| Report Labels: | OR-1-05-2213 | Special Services | No Standard |

Guidelines: OR-1 - Order Confirmation Timeliness

Average LSRC Time >= 6 Lines -DS3 - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:

Total number of electronic LSRs for 6 or more lines confirmed for specified product.

Numerator:

Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator

```
SELECT
COUNT(*)
WHERE Flowthrough Candidate Indicator = 5
 AND   Svc Ord Classification = 8
 AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 1
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
```

Numerator

```
SELECT
SUM(confirm-response-time)
WHERE Flowthrough Candidate Indicator = 5
 AND   Svc Ord Classification = 8
 AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 1
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
```

7 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-05-2214	Special Services	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness

Average LSRC Time >= 6 Lines - Non DS0, DS1, DS3 - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	Numerator:
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

7   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-05-2320	POTS & Pre-qualified Complex	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 5
  AND   Svc Ord Classification = 0
  AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 1
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
	SELECT
	 SUM(confirm-response-time)
	 WHERE Flowthrough Candidate Indicator = 5
	  AND Svc Ord Classification = 0
	  AND Special Exclusion Indicator <> R or Z or B
	 AND Order Type = 1
	 AND State Code = NJ
	 AND Confirmation Date 1 <= enddate
	 AND Confirmation Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-1-05-2341	Complex Services - 2 Wire Digital	No Standard

Guidelines: OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification

Average LSRC Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-1-05-2342	Complex Services - 2 Wire xDSL	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	Average LSRC Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

6 Because 2 Wire xDSL Services have only been recently introduced and are rapidly changing, revisions to the 2 Wire xDSL Services measurements contained in these Guidelines may be needed at a relatively early date. At such time as any party believes that such revisions are necessary, that party may submit them to the Board for its consideration.

UNE (Ordering)

Report Labels:	OR-1-05-3140	POTS Platform	No Standard

Guidelines: OR-1 - Order Confirmation Timeliness

Average LSRC Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-1-05-3210	Special Services	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness

Average LSRC Time >= 6 Lines -DS0 - Electronic - No Flow-Through

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	Numerator:
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE >= 6 AND ACTIVITY_TYPE = F AND ORDER_TYPE = DS0	**SELECT** **SUM(activity_interval)** WHERE STATE = NJ AND ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE >= 6 AND ACTIVITY_TYPE = F AND ORDER_TYPE = DS0

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 6 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 6 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

| Report Labels: | OR-1-05-3211 | Special Services | No Standard |

| Guidelines: | OR-1 - Order Confirmation Timeliness |

Average LSRC Time >= 6 Lines -DS1 - Electronic - No Flow-Through

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	Numerator:
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: Access Service Request (ASR)

    For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE ACTIVITY_TYPE = F AND ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ORDER_TYPE = DS1 AND ASR_SIZE >= 6	**SELECT** **SUM(activity_interval)** WHERE ACTIVITY_TYPE = F AND ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ORDER_TYPE = DS1 AND ASR_SIZE >= 6

Filtered output file: LSR (488 byte) Record Layouts

    For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

---

8 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-05-3213	Special Services	No Standard

Guidelines: OR-1 - Order Confirmation Timeliness

Average LSRC Time >= 6 Lines -DS3 - Electronic - No Flow-Through

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACTIVITY_TYPE = F AND ORDER_TYPE = DS3 AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE >= 6	**SELECT** **SUM(activity_interval)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACTIVITY_TYPE = F AND ORDER_TYPE = DS3 AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE >= 6

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

8 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-05-3214	Special Services	No Standard

Guidelines: OR-1 - Order Confirmation Timeliness

Average LSRC Time >= 6 Lines - Non DS0, DS1, DS3 - Electronic - No Flow-Through

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	Numerator:
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: Access Service Request (ASR)

> For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE >= 6 AND STATE = NJ AND ACTIVITY_TYPE = F AND ORDER_TYPE = OTH	**SELECT** **SUM(activity_interval)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE >= 6 AND STATE = NJ AND ACTIVITY_TYPE = F AND ORDER_TYPE = OTH

Filtered output file: LSR (488 byte) Record Layouts

> For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

8 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-05-3331	POTS Loop/Pre-Qualified Complex/LNP	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 5
  AND   Svc Ord Classification = 0
  AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 2
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
	SELECT
	 SUM(confirm-response-time)
	 WHERE Flowthrough Candidate Indicator = 5
	  AND Svc Ord Classification = 0
	  AND Special Exclusion Indicator <> R or Z or B
	 AND Order Type = 2
	 AND State Code = NJ
	 AND Confirmation Date 1 <= enddate
	 AND Confirmation Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-1-05-3341	Complex Services - 2 Wire Digital	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	Average LSRC Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts
For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 5
  AND   Svc Ord Classification = 3
  AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 2 or 3
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
	SELECT
	 SUM(confirm-response-time)
	 WHERE Flowthrough Candidate Indicator = 5
	  AND Svc Ord Classification = 3
	  AND Special Exclusion Indicator <> R or Z or B
	 AND Order Type = 2 or 3
	 AND State Code = NJ
	 AND Confirmation Date 1 <= enddate
	 AND Confirmation Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-1-05-3342	Complex Services - 2 Wire xDSL	No Standard

Guidelines: OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification

Average LSRC Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:

Total number of electronic LSRs for 6 or more lines confirmed for specified product.

Numerator:

Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines electronically submitted, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator

```
SELECT
COUNT(*)
WHERE Flowthrough Candidate Indicator = 5
 AND   Svc Ord Classification = 4 or 5
 AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 2 or 3
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
```

Numerator

```
SELECT
SUM(confirm-response-time)
WHERE Flowthrough Candidate Indicator = 5
 AND   Svc Ord Classification = 4 or 5
 AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 2 or 3
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
```

RESALE (Ordering)

Report Labels:	OR-1-06-2210	Special Services	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >=6 Lines -DS0 - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 6 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 6 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

---

7   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-06-2211	Special Services	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >=6 Lines -DS1 - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

7   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-06-2213	Special Services	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >=6 Lines -DS3 - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

---

7 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-06-2214	Special Services	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >=6 Lines - Non DS0, DS1, DS3 - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

---

7   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-06-2320	POTS & Pre-qualified Complex	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >=6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 5
  AND   Svc Ord Classification = 0
  AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 1
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
	SELECT
	 COUNT(*)
	 WHERE Flowthrough Candidate Indicator = 5
	  AND Svc Ord Classification = 0
	  AND Special Exclusion Indicator <> R or Z or B
	 AND Order Type = 1
	 AND State Code = NJ
	 AND Confirmation Date 1 <= enddate
	 AND Confirmation Date 1 >= startdate
	 AND On Time Confirm = Y

RESALE (Ordering)

Report Labels:	OR-1-06-2341	Complex Services - 2 Wire Digital	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	% On Time LSRC >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

RESALE (Ordering)

Report Labels:	OR-1-06-2342	Complex Services - 2 Wire xDSL	95% within 72 hours

Guidelines: OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification

% On Time LSRC >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Confirmation Date 1 >= startdate AND Confirmation Date 1 <= enddate AND Order Type = 1 AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 5 AND Special Exclusion Indicator <> R or Z or B AND State Code = NJ	SELECT COUNT(*) WHERE Confirmation Date 1 >= startdate AND Confirmation Date 1 <= enddate AND Order Type = 1 AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 5 AND Special Exclusion Indicator <> R or Z or B AND State Code = NJ AND On Time Confirm = Y

6   Because 2 Wire xDSL Services have only been recently introduced and are rapidly changing, revisions to the 2 Wire xDSL Services measurements contained in these Guidelines may be needed at a relatively early date. At such time as any party believes that such revisions are necessary, that party may submit them to the Board for its consideration.

UNE (Ordering)

Report Labels:	OR-1-06-3140	POTS Platform	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >=6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-06-3210	Special Services	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >=6 Lines -DS0 - Electronic - No Flow-Through

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	Numerator:
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	Numerator

SELECT
 COUNT(*)
 WHERE ACT IN N,C
  AND   ORDER_TYPE = DS0
  AND   ACTIVITY_TYPE = F
  AND   STATE = NJ
  AND   ACTIVITY_DATE >= START DATE
  AND   ACTIVITY_DATE <= END DATE
  AND   ASR_SIZE >= 6
  AND   MANUAL_YN = N
	SELECT
	 SUM(activity_interval)
	 WHERE ACT IN N,C
	  AND ORDER_TYPE = DS0
	  AND ACTIVITY_TYPE = F
	  AND STATE = NJ
	  AND ACTIVITY_DATE >= START DATE
	  AND ACTIVITY_DATE <= END DATE
	  AND ASR_SIZE >= 6
	  AND MANUAL_YN = N
	  AND ACTIVITY_INTERVAL <= 72*60

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 5
  AND   Svc Ord Classification = 6
  AND   Special Exclusion Indicator <> R or Z or B
  AND   Order Type = 2 or 3
  AND   State Code = NJ
  AND   Confirmation Date 1 <= enddate
  AND   Confirmation Date 1 >= startdate
	SELECT
	 COUNT(*)
	 WHERE Flowthrough Candidate Indicator = 5
	  AND Svc Ord Classification = 6
	  AND Special Exclusion Indicator <> R or Z or B
	  AND Order Type = 2 or 3
	  AND State Code = NJ
	  AND Confirmation Date 1 <= enddate
	  AND Confirmation Date 1 >= startdate
	  AND On Time Confirm = Y

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-06-3211	Special Services	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >=6 Lines -DS1 - Electronic - No Flow-Through

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = N AND ACT IN N,C AND ORDER_TYPE = DS1 AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE	**SELECT** **SUM(activity_interval)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = N AND ACT IN N,C AND ORDER_TYPE = DS1 AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE AND ACTIVITY_INTERVAL < 72*60

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

8 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-06-3213	Special Services	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >=6 Lines -DS3 - Electronic - No Flow-Through

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	Numerator:
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = N AND ACT IN N,C AND ORDER_TYPE = DS3 AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE	**SELECT** **SUM(activity_interval)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = N AND ACT IN N,C AND ORDER_TYPE = DS3 AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE AND ACTIVITY_INTERVAL <= 72*60

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

| Report Labels: | OR-1-06-3214 | Special Services | 95% within 72 hours |

Guidelines: | OR-1 - Order Confirmation Timeliness |

% On Time LSRC >=6 Lines - Non DS0, DS1, DS3 - Electronic - No Flow-Through

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT COUNT(*) WHERE ASR_SIZE >= 6 AND MANUAL_YN = N AND ACT IN N,C AND ORDER_TYPE = OTH AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE	SELECT SUM(activity_interval) WHERE ASR_SIZE >= 6 AND MANUAL_YN = N AND ACT IN N,C AND ORDER_TYPE = OTH AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE AND ACTIVITY_INTERVAL <= 72*60

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

---

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-06-3331	POTS Loop/Pre-Qualified Complex/LNP	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >=6 Lines - Electronic

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-06-3341	Complex Services - 2 Wire Digital	95% within 72 hours

Guidelines: OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification

% On Time LSRC >=6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-06-3342	Complex Services - 2 Wire xDSL	95% within 72 hours

Guidelines: | OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification |

% On Time LSRC >=6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of electronic LSRs for 6 or more lines confirmed for specified product.	Number of electronic LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Confirmation Date 1 >= startdate AND Confirmation Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 5	**SELECT** **COUNT(*)** WHERE Confirmation Date 1 >= startdate AND Confirmation Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 5 AND On Time Confirm = Y

RESALE (Ordering)

| Report Labels: | OR-1-07-2214 | Special Services | | No Standard |

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time < 6 Lines - Non DS0, DS1, DS3 - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

7 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-07-2320	POTS & Pre-qualified Complex	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time < 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-1-07-2341	Complex Services - 2 Wire Digital	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	Average LSRC Time < 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT	**SELECT**
COUNT(*)	**SUM(confirm-response-time)**
WHERE Flowthrough Candidate Indicator = 2	WHERE Flowthrough Candidate Indicator = 2
AND Svc Ord Classification = 3	AND Svc Ord Classification = 3
AND Special Exclusion Indicator <> R or Z or B	AND Special Exclusion Indicator <> R or Z or B
AND Order Type = 1	AND Order Type = 1
AND State Code = NJ	AND State Code = NJ
AND Confirmation Date 1 <= enddate	AND Confirmation Date 1 <= enddate
AND Confirmation Date 1 >= startdate	AND Confirmation Date 1 >= startdate

9   BA will add the following types of orders if they flow-through: 2 Wire Digital Services requiring loop qualification, 2 Wire xDSL Services requiring loop qualification, and Special Services. However, manual intervention is currently required for these services for loop qualification or design.

RESALE (Ordering)

Report Labels:	OR-1-07-2342	Complex Services - 2 Wire xDSL	No Standard

Guidelines: OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification

Average LSRC Time < 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT	**SELECT**
COUNT(*)	**SUM(confirm-response-time)**
WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 4 or 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 4 or 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

6 Because 2 Wire xDSL Services have only been recently introduced and are rapidly changing, revisions to the 2 Wire xDSL Services measurements contained in these Guidelines may be needed at a relatively early date. At such time as any party believes that such revisions are necessary, that party may submit them to the Board for its consideration.

UNE (Ordering)

Report Labels:	OR-1-07-3140	POTS Platform	No Standard

Guidelines: | OR-1 - Order Confirmation Timeliness |

| Average LSRC Time < 6 Lines - Fax |

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-1-07-3214	Special Services	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time < 6 Lines - Non DS0, DS1, DS3 - Fax

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines submitted by fax, by product group.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)**	**SELECT** **SUM(activity_interval)**
WHERE ASR_SIZE < 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = OTH AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE	WHERE ASR_SIZE < 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = OTH AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)**	**SELECT** **SUM(confirm-response-time)**
WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

---

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-07-3331	POTS Loop/Pre-Qualified Complex/LNP	No Standard

Guidelines: OR-1 - Order Confirmation Timeliness

Average LSRC Time < 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:

Total number of faxed LSRs for less than 6 lines confirmed for specified product.

Numerator:

Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator

```
SELECT
COUNT(*)
WHERE Flowthrough Candidate Indicator = 2
 AND   Svc Ord Classification = 0
 AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 2
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
```

Numerator

```
SELECT
SUM(confirm-response-time)
WHERE Flowthrough Candidate Indicator = 2
 AND   Svc Ord Classification = 0
 AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 2
 AND   State Code = NJ
 AND   Confirmation Date 1 <= enddate
 AND   Confirmation Date 1 >= startdate
```

UNE (Ordering)

| Report Labels: | OR-1-07-3341 | Complex Services - 2 Wire Digital | No Standard |

| Guidelines: | OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification |

Average LSRC Time < 6 Lines - Fax

Result:　(Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines submitted by fax, by product group.

Filtered output file:　LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1　　File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND　Svc Ord Classification = 3 AND　Special Exclusion Indicator <> R or Z or B AND　Order Type = 2 or 3 AND　State Code = NJ AND　Confirmation Date 1 <= enddate AND　Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 2 AND　Svc Ord Classification = 3 AND　Special Exclusion Indicator <> R or Z or B AND　Order Type = 2 or 3 AND　State Code = NJ AND　Confirmation Date 1 <= enddate AND　Confirmation Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-1-07-3342	Complex Services - 2 Wire xDSL	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	Average LSRC Time < 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with less than 6 lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT	**SELECT**
COUNT(*)	**SUM(confirm-response-time)**
WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 4 or 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 4 or 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-1-08-2214	Special Services	95% within 72 hours
Guidelines:	OR-1 - Order Confirmation Timeliness		
	% On Time LSRC < 6 Lines - Non DS0,DS1, & DS3 - Fax		

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Number of faxed LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

---

7   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-08-2320	POTS & Pre-qualified Complex	95% within 48 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Number of faxed LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

RESALE (Ordering)

Report Labels:	OR-1-08-2341	Complex Services - 2 Wire Digital	95% within 96 hours

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification

% On Time LSRC < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Number of faxed LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

RESALE (Ordering)

Report Labels:	OR-1-08-2342	Complex Services - 2 Wire xDSL	95% within 96 hours

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	% On Time LSRC < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Number of faxed LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Confirmation Date 1 >= startdate AND Confirmation Date 1 <= enddate AND State Code = NJ AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 2 AND Order Type = 1	SELECT COUNT(*) WHERE Confirmation Date 1 >= startdate AND Confirmation Date 1 <= enddate AND State Code = NJ AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 2 AND Order Type = 1 AND On Time Confirm = Y

6   Because 2 Wire xDSL Services have only been recently introduced and are rapidly changing, revisions to the 2 Wire xDSL Services measurements contained in these Guidelines may be needed at a relatively early date. At such time as any party believes that such revisions are necessary, that party may submit them to the Board for its consideration.

UNE (Ordering)

Report Labels:	OR-1-08-3140	POTS Platform	95% within 48 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Number of faxed LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-08-3214	Special Services	95% within 72 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC < 6 Lines - Non DS0,DS1, & DS3 - Fax

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	Numerator:
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Number of faxed LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACTIVITY_TYPE = F AND ORDER_TYPE = OTH AND ACT IN N,C AND MANUAL_YN = Y AND ASR_SIZE < 6	**SELECT** **SUM(activity_interval)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACTIVITY_TYPE = F AND ORDER_TYPE = OTH AND ACT IN N,C AND MANUAL_YN = Y AND ASR_SIZE < 6 AND ACTIVITY_INTERVAL <= 72*60

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

---

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels: | OR-1-08-3331 | POTS Loop/Pre-Qualified Complex/LNP | 95% within 48 hours

Guidelines: | OR-1 - Order Confirmation Timeliness

% On Time LSRC < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Number of faxed LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

| Report Labels: | OR-1-08-3341 | Complex Services - 2 Wire Digital | 95% within 96 hours |

Guidelines: OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification

% On Time LSRC < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Number of faxed LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels: | OR-1-08-3342 | Complex Services - 2 Wire xDSL | 95% within 96 hours

Guidelines: OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification

% On Time LSRC < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for less than 6 lines confirmed for specified product.	Number of faxed LSRCs for less than 6 lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 4 or 5 AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 4 or 5 AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

RESALE (Ordering)

Report Labels:	OR-1-09-2210	Special Services	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time >= 6 Lines -DS0- - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

  For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 4
  AND   Svc Ord Classification = 6
  AND   Special Exclusion Indicator <> R or Z or B
  AND   Order Type = 1
  AND   State Code = NJ
  AND   Confirmation Date 1 <= enddate
  AND   Confirmation Date 1 >= startdate
	SELECT
	 SUM(confirm-response-time)
	 WHERE Flowthrough Candidate Indicator = 4
	  AND Svc Ord Classification = 6
	  AND Special Exclusion Indicator <> R or Z or B
	  AND Order Type = 1
	  AND State Code = NJ
	  AND Confirmation Date 1 <= enddate
	  AND Confirmation Date 1 >= startdate

7 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-09-2211	Special Services	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness

Average LSRC Time >= 6 Lines -DS1- - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 4
  AND Svc Ord Classification = 7
  AND Special Exclusion Indicator <> R or Z or B
 AND Order Type = 1
 AND State Code = NJ
 AND Confirmation Date 1 <= enddate
 AND Confirmation Date 1 >= startdate
	SELECT
	 SUM(confirm-response-time)
	 WHERE Flowthrough Candidate Indicator = 4
	  AND Svc Ord Classification = 7
	  AND Special Exclusion Indicator <> R or Z or B
	 AND Order Type = 1
	 AND State Code = NJ
	 AND Confirmation Date 1 <= enddate
	 AND Confirmation Date 1 >= startdate

7 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-09-2213	Special Services	No Standard

Guidelines: OR-1 - Order Confirmation Timeliness

Average LSRC Time >= 6 Lines -DS3- - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

7 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-09-2214	Special Services	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness

Average LSRC Time >= 6 Lines - Non DS0,DS1,DS3 - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

7   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-09-2320	POTS & Pre-qualified Complex	No Standard

Guidelines: | OR-1 - Order Confirmation Timeliness |

| Average LSRC Time >= 6 Lines - Fax |

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 4
  AND   Svc Ord Classification = 0
  AND   Special Exclusion Indicator <> R or Z or B
  AND   Order Type = 1
  AND   State Code = NJ
  AND   Confirmation Date 1 <= enddate
  AND   Confirmation Date 1 >= startdate
	SELECT
	 SUM(confirm-response-time)
	 WHERE Flowthrough Candidate Indicator = 4
	  AND Svc Ord Classification = 0
	  AND Special Exclusion Indicator <> R or Z or B
	  AND Order Type = 1
	  AND State Code = NJ
	  AND Confirmation Date 1 <= enddate
	  AND Confirmation Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-1-09-2341	Complex Services - 2 Wire Digital	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	Average LSRC Time >= 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT	**SELECT**
COUNT(*)	**SUM(confirm-response-time)**
WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-1-09-2342	Complex Services - 2 Wire xDSL	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	Average LSRC Time >= 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	Numerator:
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT	**SELECT**
COUNT(*)	**SUM(confirm-response-time)**
WHERE Svc Ord Classification = 5	WHERE Svc Ord Classification = 5
AND Flowthrough Candidate Indicator = 4 or 5	AND Flowthrough Candidate Indicator = 4 or 5
AND Special Exclusion Indicator <> R or Z or B	AND Special Exclusion Indicator <> R or Z or B
AND Order Type = 1	AND Order Type = 1
AND State Code = NJ	AND State Code = NJ
AND Confirmation Date 1 <= enddate	AND Confirmation Date 1 <= enddate
AND Confirmation Date 1 >= startdate	AND Confirmation Date 1 >= startdate

6 Because 2 Wire xDSL Services have only been recently introduced and are rapidly changing, revisions to the 2 Wire xDSL Services measurements contained in these Guidelines may be needed at a relatively early date. At such time as any party believes that such revisions are necessary, that party may submit them to the Board for its consideration.

UNE (Ordering)

Report Labels:	OR-1-09-3140	POTS Platform	No Standard

Guidelines: OR-1 - Order Confirmation Timeliness

Average LSRC Time >= 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

UNE (Ordering)

Report Labels: | OR-1-09-3210 | Special Services | No Standard

Guidelines: | OR-1 - Order Confirmation Timeliness

Average LSRC Time >= 6 Lines -DS0 - Fax

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	Numerator:
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = DS0 AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE	**SELECT** **SUM(activity_interval)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = DS0 AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 6 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 6 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

---

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-09-3211	Special Services		No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness

	Average LSRC Time >= 6 Lines -DS1 - Fax

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = DS1 AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE	**SELECT** **SUM(activity_interval)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = DS1 AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

---

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-09-3213	Special Services		No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time >= 6 Lines -DS3 - Fax

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = DS3 AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE	**SELECT** **SUM(activity_interval)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = DS3 AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels: | OR-1-09-3214 | Special Services | No Standard

Guidelines: | OR-1 - Order Confirmation Timeliness

Average LSRC Time >= 6 Lines - Non DS0,DS1,DS3 - Fax

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	Numerator:
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = OTH AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE	**SELECT** **SUM(activity_interval)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = OTH AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-09-3331	POTS Loop/Pre-Qualified Complex/LNP	No Standard

Guidelines:	OR-1 - Order Confirmation Timeliness
	Average LSRC Time >= 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT	**SELECT**
COUNT(*)	**SUM(confirm-response-time)**
WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-1-09-3341	Complex Services - 2 Wire Digital	No Standard

Guidelines: | OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification |

Average LSRC Time >= 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **SUM(confirm-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

UNE (Ordering)

Report Labels: | OR-1-09-3342 | Complex Services - 2 Wire xDSL | No Standard

Guidelines: | OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification

Average LSRC Time >= 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Sum of confirmation date and time less order submission date and time for all orders with 6 or more lines submitted by fax, by product group.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT	**SELECT**
COUNT(*)	**SUM(confirm-response-time)**
WHERE Flowthrough Candidate Indicator = 4 or 5 AND Svc Ord Classification = 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	WHERE Flowthrough Candidate Indicator = 4 or 5 AND Svc Ord Classification = 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-1-10-2210	Special Services	95% within 96 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >= 6 Lines -DS0- - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 6 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 6 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

7   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-10-2211	Special Services	95% within 96 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >= 6 Lines -DS1- - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

7 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-10-2213	Special Services	95% within 96 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >= 6 Lines -DS3- - Fax

Result:　(Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file:　LSR (488 byte) Record Layouts

　　　　　For the details on the above out put filtered file layout refer to File Appendix:　1　　　File Type:　Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 　AND　Svc Ord Classification = 8 　AND　Special Exclusion Indicator <> R or Z or B 　AND　Order Type = 1 　AND　State Code = NJ 　AND　Confirmation Date 1 <= enddate 　AND　Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 　AND　Svc Ord Classification = 8 　AND　Special Exclusion Indicator <> R or Z or B 　AND　Order Type = 1 　AND　State Code = NJ 　AND　Confirmation Date 1 <= enddate 　AND　Confirmation Date 1 >= startdate 　AND　On Time Confirm = Y

　　7　Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-10-2214	Special Services	95% within 96 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >= 6 Lines - Non DS0, DS1, DS3 - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

---

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

---

    7   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-1-10-2320	POTS & Pre-qualified Complex

95% within 96 hours

Guidelines: OR-1 - Order Confirmation Timeliness

% On Time LSRC >= 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

RESALE (Ordering)

Report Labels:	OR-1-10-2341	Complex Services - 2 Wire Digital	95% within 96 hours

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	% On Time LSRC >= 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

RESALE (Ordering)

Report Labels:	OR-1-10-2342	Complex Services - 2 Wire xDSL	95% within 96 hours

Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification
	% On Time LSRC >= 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Confirmation Date 1 <= enddate AND State Code = NJ AND Order Type = 1 AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 4 AND Special Exclusion Indicator <> R or Z or B AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Confirmation Date 1 <= enddate AND State Code = NJ AND Order Type = 1 AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 4 AND Special Exclusion Indicator <> R or Z or B AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

6 Because 2 Wire xDSL Services have only been recently introduced and are rapidly changing, revisions to the 2 Wire xDSL Services measurements contained in these Guidelines may be needed at a relatively early date. At such time as any party believes that such revisions are necessary, that party may submit them to the Board for its consideration.

UNE (Ordering)

Report Labels:	OR-1-10-3140	POTS Platform	95% within 96 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >= 6 Lines - Fax

Result:　(Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file:　LSR (488 byte) Record Layouts

　　　　　　For the details on the above out put filtered file layout refer to File Appendix:　1　　　File Type:　Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-10-3210	Special Services	95% within 96 hours

Guidelines: OR-1 - Order Confirmation Timeliness

% On Time LSRC >= 6 Lines -DS0 - Fax

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = DSO AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE	**SELECT** **SUM(activity_interval)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = DSO AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE AND ACTIVITY_INTERVAL < 96*60

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 6 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 6 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

8   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

| Report Labels: | OR-1-10-3211 | Special Services | 95% within 96 hours |

| Guidelines: | OR-1 - Order Confirmation Timeliness |

% On Time LSRC >= 6 Lines -DS1 - Fax

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = DS1 AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE	**SELECT** **SUM(activity_interval)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = DS1 AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE AND ACTIVITY_INTERVAL < 96*60

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 7 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

---

8 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-10-3213	Special Services	95% within 96 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >= 6 Lines -DS3 - Fax

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	Numerator:
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACTIVITY_TYPE = F AND ORDER_TYPE = DS3 AND ACT IN N,C AND MANUAL_YN = Y AND ASR_SIZE >= 6	**SELECT** **SUM(activity_interval)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACTIVITY_TYPE = F AND ORDER_TYPE = DS3 AND ACT IN N,C AND MANUAL_YN = Y AND ASR_SIZE >= 6 AND ACTIVITY_INTERVAL < 96*60

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

---

8 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-10-3214 Special Services	95% within 96 hours

Guidelines: OR-1 - Order Confirmation Timeliness

% On Time LSRC >= 6 Lines - Non DS0, DS1, DS3 - Fax

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = OTH AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE	**SELECT** **SUM(activity_interval)** WHERE ASR_SIZE >= 6 AND MANUAL_YN = Y AND ACT IN N,C AND ORDER_TYPE = OTH AND ACTIVITY_TYPE = F AND STATE = NJ AND ACTIVITY_DATE >= START DATE AND ACTIVITY_DATE <= END DATE AND ACTIVITY_INTERVAL < 96*60

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

8 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

UNE (Ordering)

Report Labels:	OR-1-10-3331	POTS Loop/Pre-Qualified Complex/LNP	95% within 96 hours

Guidelines:	OR-1 - Order Confirmation Timeliness
	% On Time LSRC >= 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-10-3341	Complex Services - 2 Wire Digital	95% within 96 hours
Guidelines:	OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification		
	% On Time LSRC >= 6 Lines - Fax		

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

  For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND On Time Confirm = Y

UNE (Ordering)

Report Labels:	OR-1-10-3342	Complex Services - 2 Wire xDSL	95% within 96 hours

Guidelines: OR-1 - Order Confirmation Timeliness - Requiring Loop Qualification

% On Time LSRC >= 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of faxed LSRs for 6 or more lines confirmed for specified product.	Number of faxed LSRCs for 6 or more lines, sent where confirmation date and time less submission date and time is less than standard for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND Flowthrough Candidate Indicator = 4	**SELECT** **COUNT(*)** WHERE State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND Flowthrough Candidate Indicator = 4 AND On Time Confirm = Y

TRUNKS (Aggregate)

Report Labels:	OR-1-11-5020 ORDERING	No Standard

Guidelines: OR 1 - Order Confirmation Timeliness

Average Firm Order Confirmation (FOC) Time <=192 Forecasted Trunks

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders confirmed with 192 or less trunks that are not designated projects. (footnote 10)	Sum of order confirmation date and time less submission date and time for trunk orders.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Denominator	Numerator
SELECT **COUNT(service_order_no)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND (ORDER_STATUS = C OR (ORDER_STATUS = L AND FOC_INTERVAL <> NULL))	**SELECT** **SUM(foc_interval)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND (ORDER_STATUS = C OR (ORDER_STATUS = L AND FOC_INTERVAL <> NULL))

10 Projects-see Glossary.

TRUNKS (Aggregate)

Report Labels:	OR-1-12-5020 ORDERING	95% in 10 Bus. Days
Guidelines:	OR 1 - Order Confirmation Timeliness	
	% On Time FOC <= 192 Forecasted Trunks	

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of orders confirmed with 192 or less trunks that are not designated projects.	Count of orders confirmed within 10 Business days

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Denominator	Numerator
SELECT COUNT(SERVICE_ORDER_NO) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND (ORDER_STATUS = C OR (ORDER_STATUS = L AND FOC_INTERVAL <> NULL))	SELECT COUNT(SERVICE_ORDER_NO) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND (ORDER_STATUS = C OR (ORDER_STATUS = L AND FOC_INTERVAL <> NULL)) AND FOC_INTERVAL <= DECODE(MANUAL_YN,'Y',11,10)

TRUNKS (Aggregate)

Report Labels:	OR-1-13-5000	ORDERING	95% in 11 Bus. Days

Guidelines:	OR 1 - Order Confirmation Timeliness
	% On Time Design Layout Record (DLR)

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Design Layout Records Completed.	Count of design layout records completed on or before DLRD date in TIRKS

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Denominator	Numerator
SELECT COUNT(SERVICE_ORDER_NO) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND (ORDER_STATUS = C OR (ORDER_STATUS = L AND DLRD_OBJ <> NULL))	SELECT COUNT(SERVICE_ORDER_NO) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND (ORDER_STATUS = C OR (ORDER_STATUS = L AND DLRD_OBJ <> NULL)) AND DLRD_COMP <= DLRD_OBJ

TRUNKS (Aggregate)

Report Labels:	OR-1-19-5020	ORDERING	95% on Time According to Schedule
Guidelines:	OR 1 - Order Confirmation Timeliness		
	% On Time Response - Request for inbound (VZ-CLEC augment) <=192 Forecasted Trunks		

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of requests for Inbound (BA to CLEC) Augment Trunks submitted via e-mail TGSR.	Count of requests for Inbound (BA to CLEC) Augment Trunks submitted via e- mail TGSR where response is provided within standard.

Filtered output file: Request for Inbound(VZ to CLEC) Augmented Trunks

For the details on the above out put filtered file layout refer to File Appendix: 26   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE # TRUNKS REQUESTED <= 192	**SELECT** **COUNT(*)** WHERE BUSINESS DAY INTERVAL <= 10 AND # TRUNKS REQUESTED <= 192

TRUNKS (Aggregate)

Report Labels:	OR-1-19-5030	ORDERING	95% on Time According to Schedule

Guidelines:	OR 1 - Order Confirmation Timeliness
	% On Time Response - Request for inbound (VZ-CLEC augment) > 192 Forecasted Trunks

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of requests for Inbound (BA to CLEC) Augment Trunks submitted via e-mail TGSR.	Count of requests for Inbound (BA to CLEC) Augment Trunks submitted via e- mail TGSR where response is provided within standard.

Filtered output file: Request for Inbound(VZ to CLEC) Augmented Trunks

For the details on the above out put filtered file layout refer to File Appendix: 26   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE # TRUNKS REQUESTED > 192	**SELECT** **COUNT(*)** WHERE BUSINESS DAY INTERVAL <= 10 AND # TRUNKS REQUESTED > 192

Guidelines For: OR-2 Reject Timeliness

C2C Guideline:

Definition:	Resale and UNE: Reject Response Time: The amount of elapsed time (in hours and minutes {as a percentage of an hour}) between receipt of a Local Service Request ("LSR") (EDI, Web GUI or fax date and time stamp) and distribution of a service order reject or query (a "Reject"). Average Reject Response Time: The mean of all reject response times associated with a product group. Percent of Orders Rejected On Time: The percentage of orders rejected within the time frames specified in the Performance Standards. Note: Edit Rejects - Orders failing "Basic front-end edits" are not placed on Completed PON Master File. Interconnection Trunks: Reject Response Time: The amount of elapsed time (in business days) between receipt of an Access Service Request ("ASR") (received date restarted for each supplement) and distribution of a reject or query (a "Reject"). Average Reject Response Time: The mean of all reject response times. Percent of Orders Rejected On Time: The percentage of orders rejected within the time frames specified in the Performance Standards.
Performance Standard:	Metrics OR-2-02, 04, 06, 08, 10 and 12: 95% On Time according to schedule below. Metrics OR-2-01, 03, 05, 07, 09 and 11: No standard. Resale: Electronically Submitted Orders: POTS/Pre-Qualified Complex (combined data): Flow -Through Orders: 2 Hours Orders with < 6 Lines: 24 Hours Orders with >= 6 Lines: 72 Hours Complex (2 Wire Digital Services, 2 Wire xDSL Services) (requiring loop qualification): Orders with < 6 Lines: 72 Hours Orders with >= 6 Lines: 72 Hours Special Services: Orders with < 6 Lines: 48 Hours Orders with >= 6 Lines: 72 Hours (footnote 11) Faxed/Mailed Orders: Add 24 Hours to intervals above. UNE: Electronically Submitted Orders: POTS/Pre-Qualified Complex (combined data): Flow -Through Orders: 2 Hours Orders with < 6 Lines: 24 Hours Orders with >= 6 Lines: 72 Hours Complex (2 Wire Digital Services, 2 Wire xDSL Services) (requiring loop qualification): Orders with < 6 Lines: 72 Hours Orders with >= 6 Lines: 72 Hours Special Services: Orders with < 6 Lines: 48 Hours Orders with >= 6 Lines: 72 Hours (footnote 12) Faxed/Mailed Orders: Add 24 Hours to intervals above. Interconnection Trunks Electronically Submitted Orders: CLEC to BA Interconnection Trunks:(CLEC to BA): <= 192 Forecasted Trunks: 10 Business Days Faxed/Mailed Orders: Add 24 Hours to intervals above.
Exclusions:	BA Test Orders: Duplicate Rejects - Rejects issued against a unique PON (PON + Version Number + CLEC Id), identical and subsequent to the first reject. Weekend and Holiday Hours (Other than Flow-Through) - Weekend Hours are from 6:00 PM Friday to 8:00 AM Monday. Holiday Hours are from 6:00 PM of the business day preceding the holiday to 8:00 AM of the first business day following the holiday. These hours are excluded from the elapsed time when calculating the response times for non-Flow-Through requests. For Flow-Through orders, Service Order Processor ("SOP") scheduled down-time: 10 PM to 6 AM, each day.
Report Dimensions:	CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific
Geography:	State

Faxed/Mailed Orders: Add 24 hours to intervals above.

RESALE (Ordering)

Report Labels: | OR-2-01-2320 | POTS & Pre-qualified Complex | No Standard

Guidelines: | OR-2 - Reject Timeliness

Average Local Service Request -LSR- Reject - Time -Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of Flow-Through LSRs rejected for specified product.	Sum of reject date and time less order submission date and time for all orders that flow through to service order processor without manual intervention (no typing into SOP) for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-01-3140	POTS Platform	No Standard

Guidelines:	OR-2 - Reject Timeliness
	Average Local Service Request -LSR Reject - Time -Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of Flow-Through LSRs rejected for specified product.	Sum of reject date and time less order submission date and time for all orders that flow through to service order processor without manual intervention (no typing into SOP) for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-01-3331	POTS Loop/Pre-Qualified Complex/LNP	No Standard

Guidelines:	OR-2 - Reject Timeliness
	Average Local Service Request -LSR Reject - Time - Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of Flow-Through LSRs rejected for specified product.	Sum of reject date and time less order submission date and time for all orders that flow through to service order processor without manual intervention (no typing into SOP) for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

---

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 1
  AND   Svc Ord Classification = 0
  AND   Special Exclusion Indicator <> R or Z
  AND   Order Type = 2
  AND   State Code = NJ
  AND   Reject Date 1 <= enddate
  AND   Reject Date 1 >= startdate
	SELECT
	 SUM(reject-response-time)
	 WHERE Flowthrough Candidate Indicator = 1
	  AND Svc Ord Classification = 0
	  AND Special Exclusion Indicator <> R or Z
	  AND Order Type = 2
	  AND State Code = NJ
	  AND Reject Date 1 <= enddate
	  AND Reject Date 1 >= startdate

RESALE (Ordering)

| Report Labels: | OR-2-02-2320 | POTS & Pre-qualified Complex | 95% within 2 hours |

| Guidelines: | OR-2 - Reject Timeliness |
| | % On Time LSR Reject - Flow-Through |

Result: (Numerator / Denominator) * 100

| **Denominator:** | **Numerator:** |
| Total number of Flow-Through LSRs rejected for specified product. | Number of electronic rejects sent where reject date and time less submission date and time is less than 2 hours for specified product. |

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

| **Denominator** | **Numerator** |
| SELECT
COUNT(*)
WHERE Flowthrough Candidate Indicator = 1
 AND Svc Ord Classification = 0
 AND Special Exclusion Indicator <> R or Z
 AND Order Type = 1
 AND State Code = NJ
 AND Reject Date 1 <= enddate
 AND Reject Date 1 >= startdate | SELECT
COUNT(*)
WHERE Flowthrough Candidate Indicator = 1
 AND Svc Ord Classification = 0
 AND Special Exclusion Indicator <> R or Z
 AND Order Type = 1
 AND State Code = NJ
 AND Reject Date 1 <= enddate
 AND Reject Date 1 >= startdate
 AND On-Time-Reject = Y |

UNE (Ordering)

Report Labels:	OR-2-02-3140	POTS Platform	95% within 2 hours

Guidelines:	OR-2 - Reject Timeliness
	% On Time LSR Reject - Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of Flow-Through LSRs rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is less than 2 hours for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-02-3331	POTS Loop/Pre-Qualified Complex/LNP	95% within 2 hours
Guidelines:	OR-2 - Reject Timeliness		
	% On Time LSR Reject - Flow-Through		

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of Flow-Through LSRs rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is less than 2 hours for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-03-2200	Special Services	No Standard

Guidelines: | OR-2 - Reject Timeliness |

Average LSR Reject Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

11   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-2-03-2320	POTS & Pre-qualified Complex	No Standard

Guidelines:	OR-2 - Reject Timeliness
	Average LSR Reject Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-2-03-2341	Complex Services - 2 Wire Digital	No Standard

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

Average LSR Reject Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-2-03-2342	Complex Services - 2 Wire xDSL	No Standard

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

Average LSR Reject Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

| Report Labels: | OR-2-03-3140 | POTS Platform | No Standard |

| Guidelines: | OR-2 - Reject Timeliness |

Average LSR Reject Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels: | OR-2-03-3200 | Special Services | No Standard

Guidelines: | OR-2 - Reject Timeliness

Average LSR Reject < 6 Lines - Electronic - No Flow-Through

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for less than 6 lines for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE < 6 AND ACTIVITY_TYPE = O	**SELECT** **SUM(activity_interval)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE < 6 AND ACTIVITY_TYPE = O

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-03-3331	POTS Loop/Pre-Qualified Complex/LNP	No Standard

Guidelines:	OR-2 - Reject Timeliness
	Average LSR Reject Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

                For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-03-3341	Complex Services - 2 Wire Digital	No Standard

Guidelines: | OR-2 - Reject Timeliness - Requiring Loop Qualification

Average LSR Reject Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-03-3342	Complex Services - 2 Wire xDSL	No Standard

Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification
	Average LSR Reject Time < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 3	**SELECT** **SUM(reject-response-time)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 3

RESALE (Ordering)

| Report Labels: | OR-2-04-2200 | Special Services | 95% within 48 hours |

| Guidelines: | OR-2 - Reject Timeliness |

| % On Time LSR Reject < 6 Lines - Electronic - No Flow-Through |

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-04-2320	POTS & Pre-qualified Complex	95% within 24 hours

Guidelines:	OR-2 - Reject Timeliness

	% On Time LSR Reject < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-04-2341	Complex Services - 2 Wire Digital	95% within 72 hours

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

% On Time LSR Reject < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-04-2342	Complex Services - 2 Wire xDSL	95% within 72 hours

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

% On Time LSR Reject < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Reject Date 1 <= enddate AND Order Type = 1 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 3 AND State Code = NJ AND Reject Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Reject Date 1 <= enddate AND Order Type = 1 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 3 AND State Code = NJ AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-04-3140	POTS Platform		95% within 24 hours

Guidelines:	OR-2 - Reject Timeliness
	% On Time LSR Reject < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-04-3200 Special Services	95% within 48 hours

Guidelines: OR-2 - Reject Timeliness

% On Time LSR Reject < 6 Lines - Electronic - No Flow Through

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ASR_SIZE < 6 AND ACTIVITY_DATE >= END DATE AND ACTIVITY_DATE <= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ACTIVITY_TYPE = O	**SELECT** **COUNT(*)** WHERE ASR_SIZE < 6 AND ACTIVITY_DATE >= END DATE AND ACTIVITY_DATE <= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ACTIVITY_TYPE = O AND ACTIVITY_INTERVAL <= 48*60

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-04-3331	POTS Loop/Pre-Qualified Complex/LNP	95% within 24 hours

Guidelines:	OR-2 - Reject Timeliness

% On Time LSR Reject < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-04-3341	Complex Services - 2 Wire Digital	95% within 72 hours

Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification
	% On Time LSR Reject < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 3 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-04-3342	Complex Services - 2 Wire xDSL	95% within 72 hours

Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification
	% On Time LSR Reject < 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for less than 6 lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 3	**SELECT** **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 3 AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-05-2200	Special Services	No Standard

Guidelines:	OR-2 - Reject Timeliness
	Average LSR Reject Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response_time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

11   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-2-05-2320	POTS & Pre-qualified Complex	No Standard

Guidelines:	OR-2 - Reject Timeliness

Average LSR Reject Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response_time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-2-05-2341	Complex Services - 2 Wire Digital	No Standard

Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification
	Average LSR Reject Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response_time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-2-05-2342	Complex Services - 2 Wire xDSL	No Standard

Guidelines: | OR-2 - Reject Timeliness - Requiring Loop Qualification

Average LSR Reject Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response_time)** WHERE Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-05-3140 POTS Platform	No Standard

Guidelines: | OR-2 - Reject Timeliness

Average LSR Reject Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response_time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels: | OR-2-05-3200 | Special Services | No Standard

Guidelines: | OR-2 - Reject Timeliness

Average LSR Reject Time >= 6 Lines - Electronic - No Flow-Through

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	Numerator:
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for 6 or more lines for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE >= 6 AND ACTIVITY_TYPE = O	**SELECT** **SUM(activity_interval)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE >= 6 AND ACTIVITY_TYPE = O

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response_time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-05-3331	POTS Loop/Pre-Qualified Complex/LNP	No Standard

Guidelines: OR-2 - Reject Timeliness

Average LSR Reject Time >= 6 Lines - Electronic

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response_time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-05-3341	Complex Services - 2 Wire Digital	No Standard

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

Average LSR Reject Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response_time)** WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-05-3342	Complex Services - 2 Wire xDSL	No Standard

Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification
	Average LSR Reject Time >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are electronically submitted for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 4 or 5	**SELECT** **SUM(reject-response_time)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 4 or 5

RESALE (Ordering)

Report Labels:	OR-2-06-2200	Special Services	95% within 72 hours

Guidelines:	OR-2 - Reject Timeliness
	% On Time LSR Reject >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

11   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-2-06-2320	POTS & Pre-qualified Complex	95% within 72 hours

Guidelines: OR-2 - Reject Timeliness

% On Time LSR Reject >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-06-2341	Complex Services - 2 Wire Digital	95% within 72 hours

Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification
	% On Time LSR Reject >= 6 Lines - Electronic - No Flow-Through

Result:　(Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file:　LSR (488 byte) Record Layouts

　　　　　　　　　　For the details on the above out put filtered file layout refer to File Appendix:　1　　　File Type:　Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-06-2342	Complex Services - 2 Wire xDSL

95% within 72 hours

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

% On Time LSR Reject >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 or 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND Svc Ord Classification = 4	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 or 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y AND Svc Ord Classification = 4

UNE (Ordering)

Report Labels:	OR-2-06-3140	POTS Platform	95% within 72 hours

Guidelines: OR-2 - Reject Timeliness

% On Time LSR Reject >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-06-3200	Special Services	95% within 72 hours

Guidelines:	OR-2 - Reject Timeliness
	% On Time LSR Reject >= 6 Lines - Electronic - No Flow-Through

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT COUNT(*) WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE >= 6 AND ACTIVITY_TYPE = O	SELECT COUNT(*) WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = N AND ASR_SIZE >= 6 AND ACTIVITY_TYPE = O AND ACTIVITY_INTERVAL <= 72*60

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

| Report Labels: | OR-2-06-3331 | POTS Loop/Pre-Qualified Complex/LNP | 95% within 72 hours |

Guidelines: OR-2 - Reject Timeliness

% On Time LSR Reject >= 6 Lines - Electronic

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-06-3341	Complex Services - 2 Wire Digital	95% within 72 hours

Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification
	% On Time LSR Reject >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

          For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 5 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-06-3342	Complex Services - 2 Wire xDSL	95% within 72 hours

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

% On Time LSR Reject >= 6 Lines - Electronic - No Flow-Through

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs electronically submitted for 6 or more lines rejected for specified product.	Number of electronic rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 5	**SELECT** **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 5 AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-07-2200	Special Services	No Standard

Guidelines:	OR-2 - Reject Timeliness
	Average LSR Reject Time < 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

11   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels: | OR-2-07-2320 | POTS & Pre-qualified Complex | No Standard |

Guidelines: | OR-2 - Reject Timeliness |

| Average LSR Reject Time < 6 Lines - Fax |

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 2
  AND   Svc Ord Classification = 0
  AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 1
 AND   State Code = NJ
 AND   Reject Date 1 <= enddate
 AND   Reject Date 1 >= startdate
	SELECT
	 SUM(reject-response-time)
	 WHERE Flowthrough Candidate Indicator = 2
	  AND Svc Ord Classification = 0
	  AND Special Exclusion Indicator <> R or Z or B
	 AND Order Type = 1
	 AND State Code = NJ
	 AND Reject Date 1 <= enddate
	 AND Reject Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-2-07-2341	Complex Services - 2 Wire Digital	No Standard

Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification
	Average LSR Reject Time < 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Flowthrough Candidate Indicator = 2
  AND   Svc Ord Classification = 1
  AND   Special Exclusion Indicator <> R or Z or B
 AND   Order Type = 1
 AND   State Code = NJ
 AND   Reject Date 1 <= enddate
 AND   Reject Date 1 >= startdate
	SELECT
	 SUM(reject-response-time)
	 WHERE Flowthrough Candidate Indicator = 2
	  AND Svc Ord Classification = 1
	  AND Special Exclusion Indicator <> R or Z or B
	 AND Order Type = 1
	 AND State Code = NJ
	 AND Reject Date 1 <= enddate
	 AND Reject Date 1 >= startdate

RESALE (Ordering)

Report Labels: | OR-2-07-2342 | Complex Services - 2 Wire xDSL | No Standard

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

Average LSR Reject Time < 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 4 or 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 4 or 5 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-07-3140	POTS Platform		No Standard

Guidelines:	OR-2 - Reject Timeliness
	Average LSR Reject Time < 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-07-3200	Special Services	No Standard

Guidelines:	OR-2 - Reject Timeliness
	Average LSR Reject Time < 6 Lines - Fax

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for less than 6 lines for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = Y AND ASR_SIZE < 6 AND ACTIVITY_TYPE = O	**SELECT** **SUM(activity_interval)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = Y AND ASR_SIZE < 6 AND ACTIVITY_TYPE = O

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

| Report Labels: | OR-2-07-3331 | POTS Loop/Pre-Qualified Complex/LNP | No Standard |

| Guidelines: | OR-2 - Reject Timeliness |

Average LSR Reject Time < 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-07-3341	Complex Services - 2 Wire Digital	No Standard

Guidelines: | OR-2 - Reject Timeliness - Requiring Loop Qualification |

| Average LSR Reject Time < 6 Lines - Fax |

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-07-3342	Complex Services - 2 Wire xDSL	No Standard

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

Average LSR Reject Time < 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 4 or 5	**SELECT** **SUM(reject-response-time)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 4 or 5

RESALE (Ordering)

Report Labels:	OR-2-08-2200	Special Services	95% within 72 hours

Guidelines: OR-2 - Reject Timeliness

% On Time LSR Reject < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1　　File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 　AND　Svc Ord Classification = 1 or 6 or 7 or 8 　AND　Special Exclusion Indicator <> R or Z or B AND　Order Type = 1 AND　State Code = NJ AND　Reject Date 1 <= enddate AND　Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 　AND　Svc Ord Classification = 1 or 6 or 7 or 8 　AND　Special Exclusion Indicator <> R or Z or B AND　Order Type = 1 AND　State Code = NJ AND　Reject Date 1 <= enddate AND　Reject Date 1 >= startdate AND　On-Time-Reject = Y

11　Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-2-08-2320 POTS & Pre-qualified Complex	95% within 48 hours
Guidelines:	OR-2 - Reject Timeliness	
	% On Time LSR Reject < 6 Lines - Fax	

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-08-2341	Complex Services - 2 Wire Digital	95% within 96 hours

Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification
	% On Time LSR Reject < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-08-2342	Complex Services - 2 Wire xDSL	95% within 96 hours

Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification
	% On Time LSR Reject < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT COUNT(*) WHERE Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 2 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 2 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

| Report Labels: | OR-2-08-3140 | POTS Platform | 95% within 48 hours |

| Guidelines: | OR-2 - Reject Timeliness |

% On Time LSR Reject < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-08-3200 Special Services	95% within 72 hours
Guidelines:	OR-2 - Reject Timeliness	
	% On Time LSR Reject < 6 Lines - Fax	

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: Access Service Request (ASR)

     For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = Y AND ASR_SIZE < 6 AND ACTIVITY_TYPE = O	**SELECT** **COUNT(*)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = Y AND ASR_SIZE < 6 AND ACTIVITY_TYPE = O AND ACTIVITY_INTERVAL <= 72*60

Filtered output file: LSR (488 byte) Record Layouts

     For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **COUNT(*)** WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

| Report Labels: | OR-2-08-3331 | POTS Loop/Pre-Qualified Complex/LNP | 95% within 48 hours |

| Guidelines: | OR-2 - Reject Timeliness |

| | % On Time LSR Reject < 6 Lines - Fax |

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-08-3341	Complex Services - 2 Wire Digital	95% within 96 hours

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

% On Time LSR Reject < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 2 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

| Report Labels: | OR-2-08-3342 | Complex Services - 2 Wire xDSL | 95% within 96 hours |

| Guidelines: | OR-2 - Reject Timeliness - Requiring Loop Qualification |

% On Time LSR Reject < 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for less than 6 lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with less than 6 lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 2	**SELECT** **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 2 AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-09-2200	Special Services	No Standard

Guidelines:	OR-2 - Reject Timeliness
	Average LSR Reject Time >=6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

11 Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels: | OR-2-09-2320 | POTS & Pre-qualified Complex | No Standard

Guidelines: | OR-2 - Reject Timeliness

Average LSR Reject Time >=6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-2-09-2341	Complex Services - 2 Wire Digital	No Standard

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

Average LSR Reject Time >= 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

RESALE (Ordering)

Report Labels:	OR-2-09-2342	Complex Services - 2 Wire xDSL	No Standard

Guidelines: | OR-2 - Reject Timeliness - Requiring Loop Qualification |

Average LSR Reject Time >= 6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 1 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 5 AND Flowthrough Candidate Indicator = 4 or 5	**SELECT** **SUM(reject-response-time)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 1 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 5 AND Flowthrough Candidate Indicator = 4 or 5

UNE (Ordering)

Report Labels:	OR-2-09-3140	POTS Platform	No Standard

Guidelines: | OR-2 - Reject Timeliness

Average LSR Reject Time >=6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

---

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-09-3200	Special Services	No Standard

Guidelines:	OR-2 - Reject Timeliness
	Average LSR Reject Time >=6 Lines - Fax

Result: (ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for 6 or more lines for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = Y AND ASR_SIZE >= 6 AND ACTIVITY_TYPE = O	**SELECT** **SUM(activity_interval)** WHERE ACTIVITY_DATE <= END DATE AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = Y AND ASR_SIZE >= 6 AND ACTIVITY_TYPE = O

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

| Report Labels: | OR-2-09-3331 | POTS Loop/Pre-Qualified Complex/LNP | No Standard |

| Guidelines: | OR-2 - Reject Timeliness |

Average LSR Reject Time >=6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

| Report Labels: | OR-2-09-3341 | Complex Services - 2 Wire Digital | No Standard |

| Guidelines: | OR-2 - Reject Timeliness - Requiring Loop Qualification |

Average LSR Reject Time >=6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	**SELECT** **SUM(reject-response-time)** WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate

UNE (Ordering)

Report Labels:	OR-2-09-3342	Complex Services - 2 Wire xDSL	No Standard

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

Average LSR Reject Time >=6 Lines - Fax

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Sum of reject date and time less order submission date and time for all rejected LSRs that are submitted by fax for 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**

SELECT
 COUNT(*)
 WHERE Svc Ord Classification = 4
  AND   Reject Date 1 >= startdate
  AND   Reject Date 1 <= enddate
  AND   State Code = NJ
  AND   Order Type = 2 or 3
  AND   Special Exclusion Indicator <> R or Z or B
  AND   Flowthrough Candidate Indicator = 4 or 5
	SELECT
	 SUM(reject-response-time)
	 WHERE Svc Ord Classification = 4
	  AND Reject Date 1 >= startdate
	  AND Reject Date 1 <= enddate
	  AND State Code = NJ
	  AND Order Type = 2 or 3
	  AND Special Exclusion Indicator <> R or Z or B
	  AND Flowthrough Candidate Indicator = 4 or 5

RESALE (Ordering)

| Report Labels: | OR-2-10-2200 | Special Services | 95% within 96 hours |

| Guidelines: | OR-2 - Reject Timeliness |

| % On Time LSR Reject >=6 Lines - Fax |

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

11   Also includes orders requiring facility verification as specified in the BA Product Interval Guide, and all DS0, DS1 and DS3.

RESALE (Ordering)

Report Labels:	OR-2-10-2320	POTS & Pre-qualified Complex	95% within 96 hours

Guidelines:	OR-2 - Reject Timeliness

% On Time LSR Reject >=6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-10-2341	Complex Services - 2 Wire Digital	95% within 96 hours
Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification	
	% On Time LSR Reject >= 6 Lines - Fax	

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

RESALE (Ordering)

Report Labels:	OR-2-10-2342	Complex Services - 2 Wire xDSL	95% within 96 hours

Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification
	% On Time LSR Reject >= 6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 4 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1	**SELECT** **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 4 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 1 AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-10-3140	POTS Platform	95% within 96 hours

Guidelines: | OR-2 - Reject Timeliness

% On Time LSR Reject >=6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-10-3200 Special Services	95% within 96 hours

Guidelines: OR-2 - Reject Timeliness

% On Time LSR Reject >=6 Lines - Fax

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: Access Service Request (ASR)

> For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT COUNT(*) WHERE ACTIVITY_DATE <= ` AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = Y AND ASR_SIZE >= 6 AND ACTIVITY_TYPE = O	SELECT COUNT(*) WHERE ACTIVITY_DATE <= ` AND ACTIVITY_DATE >= START DATE AND STATE = NJ AND ACT IN N,C AND MANUAL_YN = Y AND ASR_SIZE >= 6 AND ACTIVITY_TYPE = O AND ACTIVITY_INTERVAL <= 96*60

Filtered output file: LSR (488 byte) Record Layouts

> For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 1 or 6 or 7 or 8 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

| Report Labels: | OR-2-10-3331 | POTS Loop/Pre-Qualified Complex/LNP | 95% within 96 hours |

| Guidelines: | OR-2 - Reject Timeliness |

% On Time LSR Reject >=6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-10-3341	Complex Services - 2 Wire Digital	95% within 96 hours

Guidelines:	OR-2 - Reject Timeliness - Requiring Loop Qualification
	% On Time LSR Reject >=6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate	SELECT COUNT(*) WHERE Flowthrough Candidate Indicator = 4 AND Svc Ord Classification = 3 AND Special Exclusion Indicator <> R or Z or B AND Order Type = 2 or 3 AND State Code = NJ AND Reject Date 1 <= enddate AND Reject Date 1 >= startdate AND On-Time-Reject = Y

UNE (Ordering)

Report Labels:	OR-2-10-3342	Complex Services - 2 Wire xDSL	95% within 96 hours

Guidelines: OR-2 - Reject Timeliness - Requiring Loop Qualification

% On Time LSR Reject >=6 Lines - Fax

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs submitted by fax for 6 or more lines rejected for specified product.	Number of faxed rejects sent where reject date and time less submission date and time is within standard for orders with 6 or more lines for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 4	**SELECT** **COUNT(*)** WHERE Reject Date 1 >= startdate AND Reject Date 1 <= enddate AND State Code = NJ AND Order Type = 2 or 3 AND Special Exclusion Indicator <> R or Z or B AND Svc Ord Classification = 4 or 5 AND Flowthrough Candidate Indicator = 4 AND On-Time-Reject = Y

TRUNKS (Aggregate)

| Report Labels: | OR-2-11-5020 | ORDERING | No Standard |

Guidelines: OR-2 - Reject Timeliness

Average Trunk ASR Reject Time <= 192 Forecasted Trunks

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of rejected trunk orders for 192 or less forecasted trunks.	Sum of reject date less submission date for rejected Access Service Requests for trunk orders with 192 or less forecasted trunks.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Denominator	**Numerator**
SELECT COUNT(SERVICE_ORDER_NO) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND ORDER_STATUS IN ('C','L') AND ASR_QUERY_START_DATE IS NOT NULL	SELECT SUM(DATEDIFF(DAY, ASR_QUERY_START_DATE, CLEC_ASR_CREATE)) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND ORDER_STATUS IN ('C','L') AND ASR_QUERY_START_DATE IS NOT NULL

TRUNKS (Aggregate)

Report Labels:	OR-2-12-5020	ORDERING	95% within 10 Days

Guidelines:	OR-2 - Reject Timeliness
	% On Time Trunk ASR Reject <= 192 Forecasted Trunks

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of rejected trunk orders for 192 or less forecasted trunks.	Count of rejected trunk orders that meet reject trunk standard (10 Business days).

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Denominator	**Numerator**
SELECT COUNT(SERVICE_ORDER_NO) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND ORDER_STATUS IN ('C','L') AND ASR_QUERY_START_DATE <> NULL	SELECT SUM(DATEDIFF(DAY, ASR_QUERY_START_DATE, CLEC_ASR_CREATE)) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND ORDER_STATUS IN ('C','L') AND SUM(DATEDIFF(DAY, ASR_QUERY_START_DATE, CLEC_ASR_CREATE)) <= DECODE(MANUAL_YN,'Y',11,10)

Guidelines For: OR-3 Percent Rejects

C2C Guideline:

Definition:	Percent Rejects: The percentage of orders received (including supplements and re-submissions) by Bell Atlantic that are rejected or queried. (Orders that are queried are considered rejected.) Orders are rejected due to omission of or error in required order information. The percent reject measure is reported against all order transactions processed in EDI and Web GUI, not just those with associated CRIS completions. Note: Edit Rejects - Orders failing "Basic front-end edits" are not placed on Completed PON Master File.
Performance Standard:	No standard.
Exclusions:	BA Test Orders
Report Dimensions:	CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific
Geography:	State

RESALE (Ordering)

Report Labels:	OR-3-01-2000	POTS / Special Services - Aggregate	No Standard

Guidelines:	OR-3 - Percent Rejects
	% Rejects

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total number of LSR/ASR14 records with unique PONs (STATE-CD + CLEC-ID + PON) for specified product.	Sum of all rejected LSR/ASR13 transactions (records with REJECT-DATE1 of ORDERING-MASTER-REC > 0 for specified product).

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	Numerator
SELECT **COUNT(DISTINCT state + order type + flowthrough + CLEC ID + PON)** WHERE State Code = NJ AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND Svc Ord Classification <> '' AND Receipt Date <= end date AND Receipt Date >= startdate	**SELECT** **COUNT(*)** WHERE State Code = NJ AND Special Exclusion Indicator <> R or Z AND Order Type = 1

UNE (Ordering)

Report Labels:	OR-3-01-3000	POTS Special Services - Aggregate	No Standard

Guidelines:	OR-3 - Percent Rejects
	% Rejects

Result: ((ASR Numerator + LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	**Numerator:**
Total number of LSR/ASR14 records with unique PONs (STATE-CD + CLEC-ID + PON) for specified product.	Sum of all rejected LSR/ASR13 transactions (records with REJECT-DATE1 of ORDERING-MASTER-REC > 0 for specified product).

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT COUNT(DISTINCT CCNA||PON) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACTIVITY_TYPE IN ('N', 'S')	SELECT COUNT(*) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACTIVITY_TYPE = O

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(DISTINCT state + order type + flowthrough + CLEC ID + PON) WHERE State Code = NJ AND Special Exclusion Indicator <> R or Z AND Order Type = 2 or 3 AND Svc Ord Classification <> '' AND Receipt Date <= end date AND Receipt Date >= startdate	SELECT COUNT(*) WHERE State Code = NJ AND Special Exclusion Indicator <> R or Z AND Order Type = 2 or 3

Guidelines For: OR-4 Timeliness of Completion Notification

C2C Guideline:	

Definition:	Resale & UNE: Completion Notification Response Time: For Metrics OR-4-01 and 02, the elapsed time between the actual order completion in the billing system and the distribution of the order completion notification. For Metrics OR-4-04 and 05, the elapsed time between the actual order completion in the Service Order System (SOP) and the distribution of the order completion notification. If multiple orders have been generated from a single CLEC request, the measure is taken between completion of the last order associated with the request and the distribution of the completion notification. Under BA's current process, for UNE (except Hot Cut loop) and Resale orders received via EDI or Web GUI, completion notifications are delivered electronically via the same interface. For UNE Hot Cut loop orders, the measurement is taken from completion of the physical cutover work to when a telephone call is placed by BA to the CLEC notifying the CLEC of completion of the physical cutover work. Average Completion Notification Response Time For Resale and UNE (Metrics OR-4-01 and 04): The mean of all completion notification response times associated with a product group. Percent On Time (Metrics OR-4-02 and 05): The percentage of completion notifications sent within the timeframes specified in the Performance Standards. Metrics OR-4-09, 10 and 11: Applies to orders submitted via EDI. A completion notice will be deemed to have been sent by BA through EDI when the completion notice is time-stamped in BA's NetLINK system as having been sent (following translation and encryption of the completion notice). Note: Edit Rejects - Orders failing "Basic front-end edits" are not placed on Completed PON Master File.
Performance Standard:	Metric OR-4-01, 03, 04 and 08: No standard. Metric OR-4-02: 97% by next business day at noon.(footnote 15) Metric OR-4-05: 95% by next business day at noon.(footnote 16) Metrics OR-4-06 and 07: Parity with BA Retail. Metric OR-4-09: 95% within 3 business days of SOP completion. Metric OR-4-10: 95% within 2 business days of SOP completion.
Exclusions:	BA Test Orders: When the order completion time cannot be determined, the order is excluded from the measurements. Metrics OR-4-09, 10 and 11: Orders submitted through Web GUI Interface. Orders not submitted electronically.
Report Dimensions:	BA Retail (Metrics OR-4-06, 07 and 08), CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific
Geography:	State

15 As used in this sentence, "business day" includes Saturday, unless Saturday is a holiday.

16 As used in this sentence, "business day" includes Saturday, unless Saturday is a holiday.

RESALE (Ordering)

Report Labels:	OR-4-01-2000	POTS / Special Services - Aggregate	No Standard

Guidelines:	OR-4 - Timeliness of Completion Notification
	Completion Notice – Average Response Time

Result:　(Numerator / Denominator)

Denominator:	**Numerator:**
Total number of completion notices for specified product.	Sum of notification date and time less CRIS bill completion date and time. [NOTFCTN-RESPONSE-TIME of ORDERING-MASTER-REC for specified product.]

Filtered output file:　LSR (488 byte) Record Layouts

　　　　　　　For the details on the above out put filtered file layout refer to File Appendix:　1　　　File Type:　Fixed Text

Denominator	Numerator
SELECT **SUM(CRIS Notification Response Time)** WHERE State Code = NJ AND　Notification Date Last <= enddate AND　Notification Date Last >= startdate AND　Special Exclusion Indicator <> R or Z AND　Order Type = 1 AND　Svc Ord Classification <> "	**SELECT** **COUNT(CRIS Notification Response Time)** WHERE State Code = NJ AND　Notification Date Last <= enddate AND　Notification Date Last >= startdate AND　Special Exclusion Indicator <> R or Z AND　Order Type = 1 AND　Svc Ord Classification <> "

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

UNE (Ordering)

Report Labels: | OR-4-01-3000 | POTS Special Services - Aggregate | No Standard

Guidelines: | OR-4 - Timeliness of Completion Notification

Completion Notice – Average Response Time

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of completion notices for specified product.	Sum of notification date and time less CRIS bill completion date and time. [NOTFCTN-RESPONSE-TIME of ORDERING-MASTER-REC for specified product.]

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **SUM(CRIS Notification Response Time)** WHERE State Code = NJ AND Notification Date Last <= enddate AND Notification Date Last >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 2 or 3 AND Svc Ord Classification <> "	**SELECT** **COUNT(CRIS Notification Response Time)** WHERE State Code = NJ AND Notification Date Last <= enddate AND Notification Date Last >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 2 or 3 AND Svc Ord Classification <> "

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

RESALE (Ordering)

Report Labels:	OR-4-02-2000	POTS / Special Services - Aggregate	97% by next business day at noon

Guidelines:	OR-4 - Timeliness of Completion Notification
	Completion Notice – % On Time

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Number of PONs for specified product with ON-TIME-NOTFCTN of ORDERING- MASTER-RECORD = 'Y' or 'N'.	Number of completion notices where notice occurs on or before noon the business day after bill completion [records for specified product with ON-TIME-NOTFCTN of ORDERING- MASTER-RECORD = 'Y'].

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE State Code = NJ AND Notification Date Last <= enddate AND Notification Date Last >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND Svc Ord Classification <> ''	SELECT COUNT(*) WHERE State Code = NJ AND Notification Date Last <= enddate AND Notification Date Last >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND Svc Ord Classification <> '' AND On Time Notification = Y

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

UNE (Ordering)

Report Labels:	OR-4-02-3000	POTS Special Services - Aggregate	97% by next business day at noon

Guidelines:	OR-4 - Timeliness of Completion Notification
	Completion Notice – % On Time

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Number of PONs for specified product with ON-TIME-NOTFCTN of ORDERING- MASTER-RECORD = 'Y' or 'N'.	Number of completion notices where notice occurs on or before noon the business day after bill completion [records for specified product with ON-TIME-NOTFCTN of ORDERING- MASTER-RECORD = 'Y'].

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE State Code = NJ AND Notification Date Last <= enddate AND Notification Date Last >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 2 or 3 AND Svc Ord Classification <> "	SELECT COUNT(*) WHERE State Code = NJ AND Notification Date Last <= enddate AND Notification Date Last >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 2 or 3 AND Svc Ord Classification <> " AND On Time Notification = Y

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose f consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

RESALE (Ordering)

Report Labels:	OR-4-04-2000	POTS / Special Services - Aggregate	No Standard

Guidelines: | OR-4 - Timeliness of Completion Notification |

| Work Completion Notice - Avg Response Time |

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of SOP completion notices for specified product.	Sum of notification date and time less SOP completion date and time for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State Code = NJ AND Order Type = 1 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Svc Ord Classification <> " AND Special Exclusion Indicator = R or Z	**SELECT** **SUM(SOP Notification response time)** WHERE State Code = NJ AND Order Type = 1 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Svc Ord Classification <> " AND Special Exclusion Indicator = R or Z

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

UNE (Ordering)

Report Labels:	OR-4-04-3000	POTS Special Services - Aggregate	No Standard

Guidelines:	OR-4 - Timeliness of Completion Notification
	Work Completion Notice - Avg Response Time

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Total number of SOP completion notices for specified product.	Sum of notification date and time less SOP completion date and time for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State Code = NJ AND Order Type = 2 or 3 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Svc Ord Classification <> " AND Special Exclusion Indicator = R or Z	**SELECT** **SUM(SOP Notification response time)** WHERE State Code = NJ AND Order Type = 2 or 3 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Svc Ord Classification <> " AND Special Exclusion Indicator = R or Z

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

RESALE (Ordering)

Report Labels:	OR-4-05-2000	POTS / Special Services - Aggregate	95% by next business day at noon

Guidelines:	OR-4 - Timeliness of Completion Notification
	Work Completion Notice - % On Time

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Number of PONs for specified product with ON-TIME-NOTFCTN of ORDERING- MASTER-RECORD = 'Y' or 'N'.	Number of SOP completion notices where notice occurs on or before noon the business day after SOP completion for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State Code = NJ AND Order Type = 1 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Svc Ord Classification <> " AND Special Exclusion Indicator = R or Z	**SELECT** **COUNT(*)** WHERE State Code = NJ AND Order Type = 1 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Svc Ord Classification <> " AND Special Exclusion Indicator = R or Z AND SOP On Time Notification = Y

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

UNE (Ordering)

Report Labels:	OR-4-05-3000	POTS Special Services - Aggregate	95% by next business day at noon

Guidelines:	OR-4 - Timeliness of Completion Notification
	Work Completion Notice - % On Time

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Number of PONs for specified product with ON-TIME-NOTFCTN of ORDERING- MASTER-RECORD = 'Y' or 'N'.	Number of SOP completion notices where notice occurs on or before noon the business day after SOP completion for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State Code = NJ AND Order Type = 2 or 3 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Svc Ord Classification <> '' AND Special Exclusion Indicator = R or Z	**SELECT** **COUNT(*)** WHERE State Code = NJ AND Order Type = 2 or 3 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Svc Ord Classification <> '' AND Special Exclusion Indicator = R or Z AND SOP On Time Notification = Y

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

RESALE (Ordering)

Report Labels:	OR-4-06-2000	POTS / Special Services - Aggregate	Parity with VZ Retail

Guidelines:	OR-4 - Timeliness of Completion Notification
	Avg Duration - Work Completion (SOP) to Bill Comp

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Number of orders with SOP and Bill Completions.	Sum of date and time for Bill completion less date and time for SOP completion.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(*)
WHERE STATE = '&ST&'
and type in ('N','T','C','R')
 AND SELLER_TYPE='R' and res_bus in ('R','B')
     AND STATUS=&STATUS&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
  FROM &DATAPATH&
  WHERE STATE = '&ST&'
    and type in ('D','F') and nvl(out_seller,0) not in ('BAND','BNK')
    AND out_TYPE='R' and res_bus in ('R','B')
     AND STATUS=&STATUS&
     AND NVL(out_seller,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(SCET)
	WHERE STATE = '&ST&'
	and type in ('N','T','C','R')
	 AND SELLER_TYPE='R' and res_bus in ('R','B')
	     AND STATUS=&STATUS&
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
	  FROM &DATAPATH&
	  WHERE STATE = '&ST&'
	    and type in ('D','F') and nvl(out_seller,0) not in
	('BAND','BNK')
	    AND out_TYPE='R' and res_bus in ('R','B')
	     AND STATUS=&STATUS&
	     AND NVL(out_seller,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(*)
WHERE STATE = '&ST&'
and type in ('N','T','C','R')
     AND SELLER_TYPE='1' and res_bus in ('R','B')
     AND STATUS=&STATUS&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
  FROM &DATAPATH&
  WHERE STATE = '&ST&'
and type in ('D','F')
     AND OUT_TYPE='1' and res_bus in ('R','B')
     AND STATUS=&STATUS&
     AND NVL(out_SELLER,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(SCET)
	WHERE STATE = '&ST&'
	and type in ('N','T','C','R')
	     AND SELLER_TYPE='1' and res_bus in ('R','B')
	     AND STATUS=&STATUS&
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
	  FROM &DATAPATH&
	  WHERE STATE = '&ST&'
	and type in ('D','F')
	     AND OUT_TYPE='1' and res_bus in ('R','B')
	     AND STATUS=&STATUS&
	     AND NVL(out_SELLER,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

UNE (Ordering)

Report Labels:	OR-4-06-3000	POTS Special Services - Aggregate	Parity with VZ Retail

Guidelines:	OR-4 - Timeliness of Completion Notification
	Avg Duration - Work Completion (SOP) to Bill Comp

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Number of orders with SOP and Bill Completions.	Sum of date and time for Bill completion less date and time for SOP completion.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(*)
WHERE STATE = '&ST&'
and type in ('N','T','C','R')
    AND SELLER_TYPE IN ('A','C')
AND STATUS=&STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
  FROM &DATAPATH&
  WHERE STATE = '&ST&'
AND type in ('D','F')
AND OUT_TYPE IN ('A','C')
AND STATUS=&STATUS&
    AND NVL(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(SCET)
	WHERE STATE = '&ST&'
	and type in ('N','T','C','R')
	    AND SELLER_TYPE IN ('A','C')
	AND STATUS=&STATUS&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
	  FROM &DATAPATH&
	  WHERE STATE = '&ST&'
	AND type in ('D','F')
	AND OUT_TYPE IN ('A','C')
	AND STATUS=&STATUS&
	    AND NVL(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(*)
WHERE STATE = '&ST&'
and type in ('N','T','C','R')
    AND SELLER_TYPE='1' and res_bus in ('R','B')
    AND STATUS=&STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
  FROM &DATAPATH&
  WHERE STATE = '&ST&'
and type in ('D','F')
    AND OUT_TYPE='1' and res_bus in ('R','B')
   AND STATUS=&STATUS&
   AND NVL(out_SELLER,0) NOT IN (&TEST_SELLERS&)
   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
   AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(SCET)
	WHERE STATE = '&ST&'
	and type in ('N','T','C','R')
	    AND SELLER_TYPE='1' and res_bus in ('R','B')
	    AND STATUS=&STATUS&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
	  FROM &DATAPATH&
	  WHERE STATE = '&ST&'
	and type in ('D','F')
	    AND OUT_TYPE='1' and res_bus in ('R','B')
	   AND STATUS=&STATUS&
	   AND NVL(out_SELLER,0) NOT IN (&TEST_SELLERS&)
	   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	   AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

RESALE (Ordering)

Report Labels:	OR-4-07-2000	POTS / Special Services - Aggregate		Parity with VZ Retail

Guidelines:	OR-4 - Timeliness of Completion Notification
	% SOP to Bill Completion >= 5 Business Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Number of orders with SOP and Bill Completion.	Count of Orders where date and time for Bill completion less date and time for SOP completion is greater than or equal to five business days.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(*)
WHERE STATE = '&ST&'
and type in ('N','T','C','R')
 AND SELLER_TYPE='R' and res_bus in ('R','B')
    AND STATUS=&STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
  FROM &DATAPATH&
  WHERE STATE = '&ST&'
   and type in ('D','F') and nvl(out_seller,0) not in ('BAND','BNK')
   AND out_TYPE='R' and res_bus in ('R','B')
   AND STATUS=&STATUS&
   AND NVL(out_seller,0) NOT IN (&TEST_SELLERS&)
   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
   AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(SOP to CRIS Online Indicator 5)
	WHERE STATE = '&ST&'
	and type in ('N','T','C','R')
	 AND SELLER_TYPE='R' and res_bus in ('R','B')
	    AND STATUS=&STATUS&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
	  FROM &DATAPATH&
	  WHERE STATE = '&ST&'
	   and type in ('D','F') and nvl(out_seller,0) not in
	('BAND','BNK')
	    AND out_TYPE='R' and res_bus in ('R','B')
	   AND STATUS=&STATUS&
	   AND NVL(out_seller,0) NOT IN (&TEST_SELLERS&)
	   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	   AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(*)
WHERE STATE = '&ST&'
and type in ('N','T','C','R')
    AND SELLER_TYPE='1' and res_bus in ('R','B')
    AND STATUS=&STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
  FROM &DATAPATH&
  WHERE STATE = '&ST&'
and type in ('D','F')
    AND OUT_TYPE='1' and res_bus in ('R','B')
   AND STATUS=&STATUS&
   AND NVL(out_SELLER,0) NOT IN (&TEST_SELLERS&)
   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
   AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(SOP to CRIS Online Indicator 5)
	WHERE STATE = '&ST&'
	and type in ('N','T','C','R')
	    AND SELLER_TYPE='1' and res_bus in ('R','B')
	    AND STATUS=&STATUS&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
	  FROM &DATAPATH&
	  WHERE STATE = '&ST&'
	and type in ('D','F')
	    AND OUT_TYPE='1' and res_bus in ('R','B')
	   AND STATUS=&STATUS&
	   AND NVL(out_SELLER,0) NOT IN (&TEST_SELLERS&)
	   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	   AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

UNE (Ordering)

Report Labels:	OR-4-07-3000	POTS Special Services - Aggregate	Parity with VZ Retail

Guidelines:	OR-4 - Timeliness of Completion Notification
	% SOP to Bill Completion >= 5 Business Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Number of orders with SOP and Bill Completion.	Count of Orders where date and time for Bill completion less date and time for SOP completion is greater than or equal to five business days.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(*)
WHERE STATE = '&ST&'
and type in ('N','T','C','R')
    AND SELLER_TYPE IN ('A','C')
AND STATUS=&STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
  FROM &DATAPATH&
  WHERE STATE = '&ST&'
AND type in ('D','F')
AND OUT_TYPE IN ('A','C')
AND STATUS=&STATUS&
    AND NVL(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(SOP to CRIS Online Indicator 5)
	WHERE STATE = '&ST&'
	and type in ('N','T','C','R')
	    AND SELLER_TYPE IN ('A','C')
	AND STATUS=&STATUS&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
	  FROM &DATAPATH&
	  WHERE STATE = '&ST&'
	AND type in ('D','F')
	AND OUT_TYPE IN ('A','C')
	AND STATUS=&STATUS&
	    AND NVL(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(*)
WHERE STATE = '&ST&'
and type in ('N','T','C','R')
    AND SELLER_TYPE='1' and res_bus in ('R','B')
    AND STATUS=&STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
  FROM &DATAPATH&
  WHERE STATE = '&ST&'
and type in ('D','F')
    AND OUT_TYPE='1' and res_bus in ('R','B')
  AND STATUS=&STATUS&
  AND NVL(out_SELLER,0) NOT IN (&TEST_SELLERS&)
  AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(SOP to CRIS Online Indicator 5)
	WHERE STATE = '&ST&'
	and type in ('N','T','C','R')
	    AND SELLER_TYPE='1' and res_bus in ('R','B')
	    AND STATUS=&STATUS&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
	  FROM &DATAPATH&
	  WHERE STATE = '&ST&'
	and type in ('D','F')
	    AND OUT_TYPE='1' and res_bus in ('R','B')
	  AND STATUS=&STATUS&
	  AND NVL(out_SELLER,0) NOT IN (&TEST_SELLERS&)
	  AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

RESALE (Ordering)

Report Labels:	OR-4-08-2000	POTS / Special Services - Aggregate	No Standard

Guidelines:	OR-4 - Timeliness of Completion Notification
	% SOP to Bill Completion > 1 Business Day

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Number of orders with SOP and Bill Completion.	Count of Orders where date and time for Bill completion less date and time for SOP completion is greater than one business day.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(*)
WHERE STATE = '&ST&'
and type in ('N','T','C','R')
 AND SELLER_TYPE='R' and res_bus in ('R','B')
    AND STATUS=&STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
  FROM &DATAPATH&
  WHERE STATE = '&ST&'
    and type in ('D','F') and nvl(out_seller,0) not in ('BAND','BNK')
    AND out_TYPE='R' and res_bus in ('R','B')
    AND STATUS=&STATUS&
    AND NVL(out_seller,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(SOP to CRIS Online Indicator 1)
	WHERE STATE = '&ST&'
	and type in ('N','T','C','R')
	 AND SELLER_TYPE='R' and res_bus in ('R','B')
	    AND STATUS=&STATUS&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
	  FROM &DATAPATH&
	  WHERE STATE = '&ST&'
	    and type in ('D','F') and nvl(out_seller,0) not in
	('BAND','BNK')
	    AND out_TYPE='R' and res_bus in ('R','B')
	    AND STATUS=&STATUS&
	    AND NVL(out_seller,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(*)
WHERE STATE = '&ST&'
and type in ('N','T','C','R')
    AND SELLER_TYPE='1' and res_bus in ('R','B')
    AND STATUS=&STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
  FROM &DATAPATH&
  WHERE STATE = '&ST&'
and type in ('D','F')
    AND OUT_TYPE='1' and res_bus in ('R','B')
    AND STATUS=&STATUS&
    AND NVL(out_SELLER,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(SOP to CRIS Online Indicator 1)
	WHERE STATE = '&ST&'
	and type in ('N','T','C','R')
	    AND SELLER_TYPE='1' and res_bus in ('R','B')
	    AND STATUS=&STATUS&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
	  FROM &DATAPATH&
	  WHERE STATE = '&ST&'
	and type in ('D','F')
	    AND OUT_TYPE='1' and res_bus in ('R','B')
	    AND STATUS=&STATUS&
	    AND NVL(out_SELLER,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

UNE (Ordering)

Report Labels:	OR-4-08-3000	POTS Special Services - Aggregate	No Standard

Guidelines: OR-4 - Timeliness of Completion Notification

% SOP to Bill Completion > 1 Business Day

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Number of orders with SOP and Bill Completion.	Count of Orders where date and time for Bill completion less date and time for SOP completion is greater than one business day.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(*)
WHERE STATE = '&ST&'
and type in ('N','T','C','R')
    AND SELLER_TYPE IN ('A','C')
AND STATUS=&STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
   FROM &DATAPATH&
   WHERE STATE = '&ST&'
AND type in ('D','F')
AND OUT_TYPE IN ('A','C')
AND STATUS=&STATUS&
    AND NVL(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(SOP to CRIS Online Indicator 1)
	WHERE STATE = '&ST&'
	and type in ('N','T','C','R')
	    AND SELLER_TYPE IN ('A','C')
	AND STATUS=&STATUS&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
	   FROM &DATAPATH&
	   WHERE STATE = '&ST&'
	AND type in ('D','F')
	AND OUT_TYPE IN ('A','C')
	AND STATUS=&STATUS&
	    AND NVL(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(*)
WHERE STATE = '&ST&'
and type in ('N','T','C','R')
    AND SELLER_TYPE='1' and res_bus in ('R','B')
    AND STATUS=&STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
   FROM &DATAPATH&
   WHERE STATE = '&ST&'
and type in ('D','F')
    AND OUT_TYPE='1' and res_bus in ('R','B')
   AND STATUS=&STATUS&
   AND NVL(out_SELLER,0) NOT IN (&TEST_SELLERS&)
   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(SOP to CRIS Online Indicator 1)
	WHERE STATE = '&ST&'
	and type in ('N','T','C','R')
	    AND SELLER_TYPE='1' and res_bus in ('R','B')
	    AND STATUS=&STATUS&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),SUM(SOP_CRIS_INTV)
	   FROM &DATAPATH&
	   WHERE STATE = '&ST&'
	and type in ('D','F')
	    AND OUT_TYPE='1' and res_bus in ('R','B')
	   AND STATUS=&STATUS&
	   AND NVL(out_SELLER,0) NOT IN (&TEST_SELLERS&)
	   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

RESALE (Ordering)

Report Labels:	OR-4-09-2000	POTS / Special Services - Aggregate	95% in 3 Bus Days of SOP Cmpltn

Guidelines:	OR-4 - Timeliness of Completion Notification
	% SOP to Bill Completion w/in 3 Business Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Number of SOP Completed Orders during the reporting period.	Total number of orders in the Denominator for which billing completion notices are sent within 3 business days of SOP completion.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE State Code = NJ AND Notification Time 1 >= 62 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND Svc Ord Classification <> " AND SOP to CRIS Ontime Indicator 3 = Y or N	SELECT COUNT(*) WHERE State Code = NJ AND Notification Time 1 >= 62 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND Svc Ord Classification <> " AND SOP to CRIS Ontime Indicator 3 = Y

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose f(consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

UNE (Ordering)

Report Labels:	OR-4-09-3000	POTS Special Services - Aggregate	95% in 3 Bus Days of SOP Cmpltn

Guidelines:	OR-4 - Timeliness of Completion Notification
	% SOP to Bill Completion w/in 3 Business Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Number of SOP Completed Orders during the reporting period.	Total number of orders in the Denominator for which billing completion notices are sent within 3 business days of SOP completion.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

---

Denominator	**Numerator**
SELECT COUNT(*) WHERE State Code = NJ AND Notification Time 1 >= 62 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 2 or 3 AND Svc Ord Classification <> " AND SOP to CRIS Ontime Indicator 3 = Y or N	SELECT COUNT(*) WHERE State Code = NJ AND Notification Time 1 >= 62 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 2 or 3 AND Svc Ord Classification <> " AND SOP to CRIS Ontime Indicator 3 = Y

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

RESALE (Ordering)

Report Labels:	OR-4-10-2000	POTS / Special Services - Aggregate	95% in 2 Bus Days of SOP Cmpltn

Guidelines:	OR-4 - Timeliness of Completion Notification
	% SOP to Provisioning Completion w/in 2 Bus Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Number of SOP Completed Orders during the reporting period.	Total number of orders in the Denominator for which provisioning completion notices are sent within 2 business days of SOP completion.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE State Code = NJ AND SOP Notification Time 1 >= 44 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND Svc Ord Classification <> '' AND PCN to BCN Ontime Indicator 2 = Y or N	SELECT COUNT(*) WHERE State Code = NJ AND SOP Notification Time 1 >= 44 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND Svc Ord Classification <> '' AND PCN to BCN Ontime Indicator 2 = Y

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

UNE (Ordering)

Report Labels:	OR-4-10-3000	POTS Special Services - Aggregate	95% in 2 Bus Days of SOP Cmpltn

Guidelines:	OR-4 - Timeliness of Completion Notification
	% SOP to Provisioning Completion w/in 2 Bus Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Number of SOP Completed Orders during the reporting period.	Total number of orders in the Denominator for which provisioning completion notices are sent within 2 business days of SOP completion.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE State Code = NJ AND SOP Notification Time 1 >= 44 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 2 or 3 AND Svc Ord Classification <> '' AND PCN to BCN Ontime Indicator 2 = Y or N	SELECT COUNT(*) WHERE State Code = NJ AND SOP Notification Time 1 >= 44 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 2 or 3 AND Svc Ord Classification <> '' AND PCN to BCN Ontime Indicator 2 = Y

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose for consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

RESALE (Ordering)

Report Labels:	OR-4-11-2000	POTS / Special Services - Aggregate	Not more than 5%

Guidelines:	OR-4 - Timeliness of Completion Notification
	% SOP Comp Ord w/out a BCN and PCN w/in 3 Bus Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Number of SOP Completed Orders during the reporting period.	Total number of orders in the Denominator for which both no billing completion notice was sent within 3 business days of SOP completion and no provisioning completion notice was sent within 3 business days of SOP completion.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State Code = NJ AND SOP Notification Time 1 >= 44 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND Svc Ord Classification <> "	**SELECT** **COUNT(*)** WHERE State Code = NJ AND SOP Notification Time 1 >= 44 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 1 AND Svc Ord Classification <> " AND SOP Notification Response Time > 3

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose f consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

UNE (Ordering)

Report Labels:	OR-4-11-3000	POTS Special Services - Aggregate	Not more than 5%
Guidelines:	OR-4 - Timeliness of Completion Notification		
	% SOP Comp Ord w/out a BCN and PCN w/in 3 Bus Days		

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Number of SOP Completed Orders during the reporting period.	Total number of orders in the Denominator for which both no billing completion notice was sent within 3 business days of SOP completion and no provisioning completion notice was sent within 3 business days of SOP completion.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State Code = NJ AND SOP Notification Time 1 >= 44 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 2 or 3 AND Svc Ord Classification <> "	**SELECT** **COUNT(*)** WHERE State Code = NJ AND SOP Notification Time 1 >= 44 AND SOP Notification Date 1 <= enddate AND SOP Notification Date 1 >= startdate AND Special Exclusion Indicator <> R or Z AND Order Type = 2 or 3 AND Svc Ord Classification <> " AND SOP Notification Response Time > 3

Notes:

During the first year that these Guidelines are in effect, BA will review the feasibility of adopting a shorter time interval for the standard for Metric OR-4-05. No later than one year after these Guidelines become effective, BA will report to the Board whether a shorter time interval for the standard for Metric OR-4-05 is feasible. If BA believes that a shorter time interval for the standard for Metric OR-4-05 is feasible, it will propose f consideration by the Board a revised time interval. BA will implement Sub-Metrics OR 4-09, 10 and 11 for the August, 2000 reporting period.

Guidelines For: OR-5 Percent Flow-Through

C2C Guideline:	

Definition:		Total Flow-Through: The percentage of valid orders received through the electronic ordering interfaces (EDI, Web GUI) and processed directly to the legacy service order processor ("SOP") without manual intervention. These service orders require no action by a BA service representative to type an order into the Service Order Processor. This is also known as "ordering" flow-through. Simple Flow Through: The percentage of valid orders for Basic POTS Services (excludes Centrex) received through the electronic ordering interfaces (EDI, Web GUI) and processed directly to the legacy service order processor ("SOP") without manual intervention. % Flow Through Achieved: The percentage of valid orders received through the electronic ordering interface (EDI, Web GUI) that are designed to flow through that actually do flow through, but excluding those orders that do not flow through due to CLEC errors or a pending order status. A summary of order types that are designed to Flow-Through for CLECs is included in appendix G. Orders designed to Flow-Through may also fall out. Non-Flow Through orders include orders where there are other pending orders on the same line and manual intervention is required to ensure that the correct action is taken. Note: Edit Rejects - Orders failing "Basic front-end edits" are not placed on Completed PON Master File.
Performance Standard:		OR-5-01 and 02: No Standard. OR-5-03: 95%.
Exclusions:		BA Test Orders: Orders that are not submitted through a BA electronic ordering interface (e.g., orders submitted by U.S. Mail, private delivery service, or Fax). Metric OR-5-03: Orders not eligible to flow through Pending orders Orders with CLEC input errors in violation of published business rules Other exclusions as determined in accordance with the "Note" following this metric.
Report Dimensions:		CLEC Aggregate
Geography:		State

RESALE (Ordering)

Report Labels:	OR-5-01-2000	POTS / Special Services - Aggregate	No Standard

Guidelines:	OR-5 - Percent Flow-Through
	% Flow Through - Total

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSR/ASR 17 records (orders) for specified product.	Sum of all orders that flow through (FLWTHRU-CAND-IND = '1') for specified product.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State Code = NJ AND Order Type = 1 AND Svc Ord Classification <> " AND Special Exclusion Indicator <> R or Z AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND Flowthrough Candidate Indicator = 1 or 3 or 5	**SELECT** **COUNT(*)** WHERE State Code = NJ AND Order Type = 1 AND Svc Ord Classification <> " AND Special Exclusion Indicator <> R or Z AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND Flowthrough Candidate Indicator = 1

Notes:

Following Board approval of the Guidelines, the Board will convene collaborative discussions to establish appropriate additional exclusions applicable to Sub-Metric OR- 5-03. Upon completion of the collaborative discussions, BA will submit a revised Metric OR-5 to the Board that lists additional exclusions applicable to Sub-Metric OR-5-03.   Other parties to the collaborative discussions may advise the Board of any objections they have to BA's proposed additional exclusions.   The Board will then determine the additional exclusions applicable to Sub-Metric OR-5-03 that will be added to the metric and the implementation date for Sub-Metric OR-5-03. Sub-Metric OR-5-03 will not be implemented until after the Board makes these determinations.

UNE (Ordering)

Report Labels:	OR-5-01-3000	POTS Special Services - Aggregate	No Standard

Guidelines:	OR-5 - Percent Flow-Through
	% Flow Through - Total

Result: ((LSR Numerator) /(ASR Denominator + LSR Denominator)) * 100

Denominator:	**Numerator:**
Total number of LSR/ASR 17 records (orders) for specified product.	Sum of all orders that flow through (FLWTHRU-CAND-IND = '1') for specified product.

Filtered output file: Access Service Request (ASR)

For the details on the above out put filtered file layout refer to File Appendix: 3   File Type: Excel

Denominator	**Numerator**
SELECT COUNT(*) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACTIVITY_TYPE = 'F' AND MANUAL_YN = N	

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE State Code = NJ AND Order Type = 2 or 3 AND Svc Ord Classification <> '' AND Special Exclusion Indicator <> R or Z AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND Flowthrough Candidate Indicator = 1 or 3 or 5	SELECT COUNT(*) WHERE State Code = NJ AND Order Type = 2 or 3 AND Svc Ord Classification <> '' AND Special Exclusion Indicator <> R or Z AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND Flowthrough Candidate Indicator = 1

Notes:

Following Board approval of the Guidelines, the Board will convene collaborative discussions to establish appropriate additional exclusions applicable to Sub-Metric OR- 5-03. Upon completion of the collaborative discussions, BA will submit a revised Metric OR-5 to the Board that lists additional exclusions applicable to Sub-Metric OR-5-03.   Other parties to the collaborative discussions may advise the Board of any objections they have to BA's proposed additional exclusions.   The Board will then determine the additional exclusions applicable to Sub-Metric OR-5-03 that will be added to the metric and the implementation date for Sub-Metric OR-5-03. Sub-Metric OR-5-03 will not be implemented until after the Board makes these determinations.

RESALE (Ordering)

Report Labels:	OR-5-02-2000	POTS / Special Services - Aggregate	No Standard

Guidelines: OR-5 - Percent Flow-Through

% Flow Through - Simple

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSR/ASR18 records (orders) for specified product (less CENTREX, Complex and Specials).	Sum of all orders that flow through (FLWTHRU-CAND-IND = '1') for specified product (less CENTREX, Complex and Specials).

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State Code = NJ AND Order Type = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND Flowthrough Candidate Indicator = 1 or 3 or 5	**SELECT** **COUNT(*)** WHERE State Code = NJ AND Order Type = 1 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND Flowthrough Candidate Indicator = 1

Notes:

Following Board approval of the Guidelines, the Board will convene collaborative discussions to establish appropriate additional exclusions applicable to Sub-Metric OR- 5-03. Upon completion of the collaborative discussions, BA will submit a revised Metric OR-5 to the Board that lists additional exclusions applicable to Sub-Metric OR-5-03.   Other parties to the collaborative discussions may advise the Board of any objections they have to BA's proposed additional exclusions.   The Board will then determine the additional exclusions applicable to Sub-Metric OR-5-03 that will be added to the metric and the implementation date for Sub-Metric OR-5-03. Sub-Metric OR-5-03 will not be implemented until after the Boa makes these determinations.

UNE (Ordering)

Report Labels:	OR-5-02-3000	POTS Special Services - Aggregate	No Standard

Guidelines:	OR-5 - Percent Flow-Through
	% Flow Through - Simple

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSR/ASR18 records (orders) for specified product (less CENTREX, Complex and Specials).	Sum of all orders that flow through (FLWTHRU-CAND-IND = '1') for specified product (less CENTREX, Complex and Specials).

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State Code = NJ AND Order Type = 2 or 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND Flowthrough Candidate Indicator = 1 or 3 or 5	**SELECT** **COUNT(*)** WHERE State Code = NJ AND Order Type = 2 or 3 AND Svc Ord Classification = 0 AND Special Exclusion Indicator <> R or Z AND Confirmation Date 1 <= enddate AND Confirmation Date 1 >= startdate AND Flowthrough Candidate Indicator = 1

Notes:

Following Board approval of the Guidelines, the Board will convene collaborative discussions to establish appropriate additional exclusions applicable to Sub-Metric OR- 5-03. Upon completion of the collaborative discussions, BA will submit a revised Metric OR-5 to the Board that lists additional exclusions applicable to Sub-Metric OR-5-03.   Other parties to the collaborative discussions may advise the Board of any objections they have to BA's proposed additional exclusions.   The Board will then determine the additional exclusions applicable to Sub-Metric OR-5-03 that will be added to the metric and the implementation date for Sub-Metric OR-5-03. Sub-Metric OR-5-03 will not be implemented until after the Boar makes these determinations.

RESALE (Ordering)

Report Labels:	OR-5-03-2000	POTS / Special Services - Aggregate	95%

Guidelines: OR-5 - Percent Flow-Through

% Flow Through - Achieved

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of flow through eligible orders for specified product.	Count of flow through eligible orders that flow through (FLWTHRU-CAND-IND = '1') for specified product.

Filtered output file: Achieved Metric OR-5-03

For the details on the above out put filtered file layout refer to File Appendix: 6   File Type: Access

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ord_state <= NJ AND ord_receipt_date >= STARTDATE AND ord_receipt_date <= ENDDATE AND ord_test_acct_out_of_den = NO AND ord_type = '1' AND ord_den = YES	**SELECT** **COUNT(*)** WHERE ord_state <= NJ AND ord_receipt_date >= STARTDATE AND ord_receipt_date <= ENDDATE AND ord_test_acct_out_of_den = NO AND ord_type = '1' AND ord_num = YES

Notes:

Following Board approval of the Guidelines, the Board will convene collaborative discussions to establish appropriate additional exclusions applicable to Sub-Metric OR- 5-03. Upon completion of the collaborative discussions, BA will submit a revised Metric OR-5 to the Board that lists additional exclusions applicable to Sub-Metric OR-5-03.   Other parties to the collaborative discussions may advise the Board of any objections they have to BA's proposed additional exclusions.   The Board will then determine the additional exclusions applicable to Sub-Metric OR-5-03 that will be added to the metric and the implementation date for Sub-Metric OR-5-03. Sub-Metric OR-5-03 will not be implemented until after the Board makes these determinations.

UNE (Ordering)

Report Labels:	OR-5-03-3000	POTS Special Services - Aggregate	95%

Guidelines:	OR-5 - Percent Flow-Through
	% Flow Through - Achieved

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of flow through eligible orders for specified product.	Count of flow through eligible orders that flow through (FLWTHRU-CAND-IND = '1') for specified product.

Filtered output file: Achieved Metric OR-5-03

For the details on the above out put filtered file layout refer to File Appendix: 6   File Type: Access

Denominator	Numerator
SELECT COUNT(*) WHERE ord_state <= NJ AND ord_receipt_date >= STARTDATE AND ord_receipt_date <= ENDDATE AND ord_test_acct_out_of_den = NO AND ord_type IN ('2','3') AND ord_den = YES	SELECT COUNT(*) WHERE ord_state <= NJ AND ord_receipt_date >= STARTDATE AND ord_receipt_date <= ENDDATE AND ord_test_acct_out_of_den = NO AND ord_type IN ('2','3') AND ord_num = YES

Notes:

Following Board approval of the Guidelines, the Board will convene collaborative discussions to establish appropriate additional exclusions applicable to Sub-Metric OR- 5-03. Upon completion of the collaborative discussions, BA will submit a revised Metric OR-5 to the Board that lists additional exclusions applicable to Sub-Metric OR-5-03.   Other parties to the collaborative discussions may advise the Board of any objections they have to BA's proposed additional exclusions.   The Board will then determine the additional exclusions applicable to Sub-Metric OR-5-03 that will be added to the metric and the implementation date for Sub-Metric OR-5-03. Sub-Metric OR-5-03 will not be implemented until after the Board makes these determinations.

Guidelines For: OR-6 Order Accuracy

C2C Guideline:

Definition:	Order accuracy is defined as the percentage of orders completed as ordered by the CLEC. Two dimensions will be measured. The first is a measure of orders without BA errors (Metric OR-6-01). The second measure is focused on the percentage of fields that are populated correctly (Metric OR-6-02). Local Service Request Confirmation ("LSRC") accuracy is also measured. (Metric OR-6-03).
	Order Accuracy: BA will use a manual audit process of sampled orders. A statistically valid random sample of approximately 400 orders for Resale and 400 orders for UNE each month, (20 orders randomly sampled each Business day for Resale and UNE, respectively) will be pulled. BA will compare required fields on the latest version of the LSR to the completed Bell Atlantic service order(s). (footnote 19) The fields that will be reviewed by BA will include, but not be limited to: Billed Telephone Number; RSID or AECN; PON Number; Telephone Number (if applicable, required for resold POTS, Platform and LNP/INP); Ported TN (if applicable, required for LNP/INP); Circuit ID (if applicable, required for Specials and loops); Directory Listing Information (if included); E911 Listing Information (if changing and appropriate); Features (for Resale, UNE-P and Switching orders); Application Date Due Date Remarks (if applicable).
Performance Standard:	Metric OR-6-01: 95% of orders without BA errors. Metrics OR-6-02: No standard. (Covered by Metric OR-6-01.) Metric OR-6-03: Not more than 5% of LSRCs resent due to BA error.
Exclusions:	Orders that are entered by the CLEC and flow through. Orders that are submitted via fax, when electronic capability is available.
Report Dimensions:	CLEC Aggregate
Geography:	State

19 BA will correct service order errors discovered by it in performing measurements under this Metric OR- 6. BA will notify the applicable CLEC of such a correction.

RESALE (Ordering)

| Report Labels: | OR-6-01-2000 | POTS / Special Services - Aggregate | 95 % of orders without errors |

Guidelines: OR-6 - Order Accuracy

% Accuracy - Orders

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Sampled for specified product.	Count of Orders Sampled less Orders with BA Errors for specified product.

Filtered output file: OR-6 Excel Report

For the details on the above out put filtered file layout refer to File Appendix: 27   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State = NJ AND Date >= STARTDATE AND Date <= ENDDATE AND Comments <> 'NOT FOUND'	**SELECT** **COUNT(*)** WHERE State = NJ AND Date >= STARTDATE AND Date <= ENDDATE AND Comments <> 'NOT FOUND' AND App Date N = 1

UNE (Ordering)

Report Labels:	OR-6-01-3000	POTS Special Services - Aggregate	95% of Orders without Errors

Guidelines:	OR-6 - Order Accuracy
	% Accuracy - Orders

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Sampled for specified product.	Count of Orders Sampled less Orders with BA Errors for specified product.

Filtered output file: OR-6 Excel Report

> For the details on the above out put filtered file layout refer to File Appendix: 27   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State = NJ AND Date >= STARTDATE AND Date <= ENDDATE	**SELECT** **COUNT(*)** WHERE State = NJ AND Date >= STARTDATE AND Date <= ENDDATE

RESALE (Ordering)

Report Labels: | OR-6-02-2000 | POTS / Special Services - Aggregate | No Standard

Guidelines: | OR-6 - Order Accuracy

% Accuracy – Opportunities

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of fields sampled for specified product.	Count of Fields Sampled less fields with BA errors for specified product.

Filtered output file: OR-6 Excel Report

For the details on the above out put filtered file layout refer to File Appendix: 27   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State = NJ AND Date >= STARTDATE AND Date <= ENDDATE	**SELECT** **COUNT(*)** WHERE State = NJ AND Date >= STARTDATE AND Date <= ENDDATE

UNE (Ordering)

Report Labels:	OR-6-02-3000	POTS Special Services - Aggregate	No Standard

Guidelines:	OR-6 - Order Accuracy
	% Accuracy - Opportunities

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of fields sampled for specified product.	Count of Fields Sampled less fields with BA errors for specified product.

Filtered output file: OR-6 Excel Report

For the details on the above out put filtered file layout refer to File Appendix: 27   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State = NJ AND Date >= STARTDATE AND Date <= ENDDATE	**SELECT** **COUNT(*)** WHERE State = NJ AND Date >= STARTDATE AND Date <= ENDDATE

RESALE (Ordering)

Report Labels:	OR-6-03-2000	POTS / Special Services - Aggregate	Not more that 5% of LSRCs resent due to VZ error

Guidelines:	OR-6 - Order Accuracy
	% Accuracy – LSRC

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of LSRCs.	Count of LSRCs resent due to BA error.

Filtered output file: OR-6 Excel Report

For the details on the above out put filtered file layout refer to File Appendix: 27   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State = NJ AND Date >= STARTDATE AND Date <= ENDDATE	**SELECT** **COUNT(*)** WHERE State = NJ AND Date >= STARTDATE AND Date <= ENDDATE

UNE (Ordering)

Report Labels:	OR-6-03-3000 POTS Special Services - Aggregate	Not more that 5% of LSRCs resent due to VZ error

Guidelines:	OR-6 - Order Accuracy
	% Accuracy – Local Service Request Confirmation

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of LSRCs.	Count of LSRCs resent due to BA error.

Filtered output file: OR-6 Excel Report

For the details on the above out put filtered file layout refer to File Appendix: 27   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State = NJ AND Date >= STARTDATE AND Date <= ENDDATE	**SELECT** **COUNT(*)** WHERE State = NJ AND Date >= STARTDATE AND Date <= ENDDATE

Guidelines For: OR-7 % Order Confirmation/Rejects Sent Within 3 Business Days

C2C Guideline:

Definition:	The percent of LSRs confirmed or rejected by BA within 3 business days of receipt as a percent of total LSRs received. An LSR will be deemed to have been received by BA through EDI if the LSR is received by BA's NetLINK system (prior to decryption, parsing and translation of the LSR). The time stamp for receipt of the LSR will be applied after decryption, parsing and translation of the LSR. If processing of the LSR is delayed in BA's NetLINK system prior to application of the time stamp for receipt of the LSR and the LSR is "re-flowed" by BA, BA will adjust the time stamp to show the time when, in the absence of the delay, the time stamp would have been applied. An LSR confirmation or reject will be deemed to have been sent by BA through EDI when the confirmation or reject is sent by BA's NetLINK system (following translation and encryption of the confirmation or reject). Applies to orders submitted via EDI. Note: This is a measure of completeness not timeliness. Source: Master PON File.
Performance Standard:	Metric OR-7-01: 95%.
Exclusions:	An LSR that is cancelled prior to confirmation or rejection, if the CLEC's cancellation notice was received by BA within three (3) business days after BA's receipt of the LSR. . LSRs that were Supplemented prior to confirmation or rejection. Edit Rejects (negative 997s) that would not be eligible for confirmation or rejection. Orders submitted through Web GUI Interface. Orders not submitted electronically.
Report Dimensions:	CLEC Aggregate, CLEC Specific
Geography:	State

Notes:

This metric is an interim metric. This metric will be implemented for the August, 2000 reporting period.

RESALE (Ordering)

| Report Labels: | OR-7-01-2100 | POTS & Pre-qualified Complex | 95% |

| Guidelines: | OR-7 -% Order Confirmation/Rejects Sent Within 3 Business Days |

| % Order Confirmation/Rejects Sent Within 3 Business Days - POTS |

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total LSRs received during the reporting period.	Total LSR confirmations plus rejections sent within 3 business days of LSR submission.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE State Code = NJ AND EDI-NETLINK IND = X AND Confirm Updated <> N or S or Z AND Special Exclusion Indicator = R or Z AND Receipt Date <= enddate AND Receipt Date >= startdate AND Order Type = 1	SELECT COUNT(*) WHERE State Code = NJ AND EDI-NETLINK IND = X AND Confirm Updated <> N or S or Z AND Special Exclusion Indicator = R or Z AND Receipt Date <= enddate AND Receipt Date >= startdate AND Order Type = 1 AND Confirm Reject Ontime Indicator 3 = Y

UNE (Ordering)

Report Labels:	OR-7-01-3100	POTS Loop/Pre-Qualified Complex/LNP	95%
Guidelines:	OR-7 -% Order Confirmation/Rejects Sent Within 3 Business Days	
	% Order Confirmation/Rejects Sent Within 3 Business Days - POTS - Platform	

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total LSRs received during the reporting period.	Total LSR confirmations plus rejections sent within 3 business days of LSR submission.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE State Code = NJ AND EDI-NETLINK IND = X AND Confirm Updated <> N or S or Z AND Special Exclusion Indicator = R or Z AND Receipt Date <= enddate AND Receipt Date >= startdate AND Order Type = 2	SELECT COUNT(*) WHERE State Code = NJ AND EDI-NETLINK IND = X AND Confirm Updated <> N or S or Z AND Special Exclusion Indicator = R or Z AND Receipt Date <= enddate AND Receipt Date >= startdate AND Order Type = 2 AND Confirm Reject Ontime Indicator 3 = Y

UNE (Ordering)

Report Labels:	OR-7-01-3332	POTS Loop/Pre-Qualified Complex/LNP	95%

Guidelines:	OR-7 -% Order Confirmation/Rejects Sent Within 3 Business Days

% Order Confirmation/Rejects Sent Within 3 Business Days - Loop/LNP

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total LSRs received during the reporting period.	Total LSR confirmations plus rejections sent within 3 business days of LSR submission.

Filtered output file: LSR (488 byte) Record Layouts

For the details on the above out put filtered file layout refer to File Appendix: 1   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE State Code = NJ AND EDI-NETLINK IND = X AND Confirm Updated <> N or S or Z AND Special Exclusion Indicator = R or Z AND Receipt Date <= enddate AND Receipt Date >= startdate AND Order Type = 2 or 3	**SELECT** **COUNT(*)** WHERE State Code = NJ AND EDI-NETLINK IND = X AND Confirm Updated <> N or S or Z AND Special Exclusion Indicator = R or Z AND Receipt Date <= enddate AND Receipt Date >= startdate AND Order Type = 2 or 3 AND Confirm Reject Ontime Indicator 3 = Y

Guidelines For: OR-8 Acknowledgement Timeliness

C2C Guideline:

Definition:	Percent of LSRs Acknowledged On time: The percentage of LSR acknowledgements within the timeframe specified in the Performance Standard. Time starts with receipt of LSR and ends when an acknowledgement is sent. An LSR will be deemed to have been received by BA through EDI when the LSR is received by BA's NetLINK system (prior to decryption, parsing and translation of the LSR). An acknowledgement will be deemed to have been sent by BA through EDI when the acknowledgement is sent by BA's NetLINK system following translation and encryption of the acknowledgment). An electronic acknowledgement indicates that the file has met basic edits with valid and complete data and will be processed by BA. Applies to orders submitted via EDI.
Performance Standard:	Metric OR-8-01: 95% within 2 hours.
Exclusions:	Orders submitted through Web GUI Interface. Orders not submitted electronically.
Report Dimensions:	CLEC Aggregate, CLEC Specific
Geography:	State

Notes:

BA will implement this metric for the August, 2000 reporting period in New Jersey. For August through October, 2000, Bell Atlantic will produce this metric using New York data s there will be limited order volumes in New Jersey in this timeframe. This metric is an interim metric.

RESALE (Ordering)

Report Labels:	OR-8-01-2000	POTS / Special Services - Aggregate	95% in 2 hours

Guidelines:	OR-8 - Acknowledgement Timeliness
	% Acknowledgement on time

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSR acknowledgements.	Number of LSR acknowledgments sent within 2 hours of LSR receipt.

Filtered output file: Acknowledgements (ACK)

For the details on the above out put filtered file layout refer to File Appendix: 2   File Type: Fixed Text

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE Order Type = 1 AND State = NJ AND ACK Date and Time <= enddate AND ACK Date and Time >= startdate	**SELECT** **COUNT(*)** WHERE Order Type = 1 AND State = NJ AND ACK Date and Time <= enddate AND ACK Date and Time >= startdate AND Ontime Day = Y

UNE (Ordering)

Report Labels:	OR-8-01-3000	POTS Special Services - Aggregate	95% in 2 hours

Guidelines:	OR-8 - Acknowledgement Timeliness
	% Acknowledgement on time

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSR acknowledgements.	Number of LSR acknowledgments sent within 2 hours of LSR receipt.

Filtered output file: Acknowledgements (ACK)

For the details on the above out put filtered file layout refer to File Appendix: 2   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Order Type = 5 AND State = NJ AND ACK Date and Time <= enddate AND ACK Date and Time >= startdate	SELECT COUNT(*) WHERE Order Type = 5 AND State = NJ AND ACK Date and Time <= enddate AND ACK Date and Time >= startdate AND Ontime Day = Y

Guidelines For: OR-9 Order Acknowledgement Completeness

C2C Guideline:

Definition:	Order Acknowledgment Completeness: The number of LSR acknowledgments sent the same day as the LSR is received as a percent of total LSRs received. Both positive and negative acknowledgements are included in the measurement. An LSR will be deemed to have been received by BA through EDI when the LSR is received by BA's NetLINK system (prior to decryption, parsing and translation of the LSR). The acknowledgement will be deemed to have been sent by BA through EDI when the acknowledgement is sent by BA's NetLINK system (following translation and encryption of the acknowledgment). Applies to orders submitted via EDI. LSRs received after 10:00 pm Eastern Time are considered received the next day.
Performance Standard:	Metric OR-9-01: 99%. (Effective, September, 2000.)
Exclusions:	Orders submitted through Web GUI Interface. Orders not submitted electronically. Orders in unreadable files. (footnote 20) Acknowledgements in unreadable files reported to BA by CLECs. (footnote 21)
Report Dimensions:	CLEC Aggregate, CLEC Specific
Geography:	State

Notes:

BA will implement measurement for this metric no later than the October, 2000 reporting period. The standard for this metric will become effective for the October, 2000 reporting period. metric is an interim metric.

20 Unreadable files will be retained by BA for a period of at least three (3) years.

21 Unreadable files reported to BA by a CLEC will be retained by the CLEC for a period of at least three

RESALE (Ordering)

Report Labels:	OR-9-01-2000	POTS / Special Services - Aggregate	99%

Guidelines:	OR-9 - Order Acknowledgement Completeness
	% Acknowledgement Completeness

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs received in the calendar month reporting period.	Number of LSR acknowledgments sent the same day as LSR received.

Filtered output file: Acknowledgements (ACK)

For the details on the above out put filtered file layout refer to File Appendix: 2   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Order Type = 1 AND State = NJ AND Rec Date and Time <= enddate AND Rec Date and Time >= startdate	SELECT COUNT(*) WHERE Order Type = 1 AND State = NJ AND Rec Date and Time <= enddate AND Rec Date and Time >= startdate AND Ontime Day = Y

UNE (Ordering)

| Report Labels: | OR-9-01-3000 | POTS Special Services - Aggregate | 99% |

| Guidelines: | OR-9 - Order Acknowledgement Completeness |
| | % Acknowledgement Completeness |

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of LSRs received in the calendar month reporting period.	Number of LSR acknowledgments sent the same day as LSR received.

Filtered output file: Acknowledgements (ACK)

For the details on the above out put filtered file layout refer to File Appendix: 2   File Type: Fixed Text

Denominator	**Numerator**
SELECT COUNT(*) WHERE Order Type = 5 AND State = NJ AND Rec Date and Time <= enddate AND Rec Date and Time >= startdate	SELECT COUNT(*) WHERE Order Type = 5 AND State = NJ AND Rec Date and Time <= enddate AND Rec Date and Time >= startdate AND Ontime Day = Y